THE IMPACT OF CSR DISCLOSURE IN WEBSITE ON MARKET VALUE OF LISTED COMPANIES IN SRI LANKA



By

WARNAKULASURIYA PORUTHOTAGE SANDUNI

MADHUSHALYA KESHANI FERNANDO

REG NO: EU/IS/2014/ COM 24

INDEX NO: COM 1794



A project report submitted to the faculty of commerce and management, Eastern University, Sri Lanka as a partial fulfilment of the requirement of the degree of bachelor of commerce (BCOM)

DEPATMENT OF COMMERCE

FACULTY OF COMMERCE AND MANAGEMENT

ESTERN UNIVERSITY, SRI LANKA

2020

PROCESSED MAIN LIBRARY, EUSL

ABSTRACT

The concept of corporate social responsibility (CSR) developed in the Western world since the 1950s, is novel to developing countries. Various CSR principles, standards, frameworks and indices have grown significantly. There is an increasing pattern of engage in socially responsible activities by companies. Recent discussions have explored the ways Corporate Social Responsibility (CSR) website disclosure might work in the interest of business. In the Sri Lankan Context have modern contexts of CSR website disclosure.

The objective of the study was to empirical examine the impact on CSR website disclosure on Market Value in listed companies in Sri Lanka. For the study purpose secondary data were collected one hundred and twenty two listed companies in Sri Lanka. Data were collected from company website and annual report of the companies. GRI standard disclosure social category indicators in Labour practices and decent work, Human Rights, Environmental, Society and Product Responsibility were used as the independent variable. Researcher as run the Level of Corporate Social Responsibility website disclosure, Correlation analysis and Regression analysis of CSR website disclosure on Market Value to test the impact of CSR website disclosure on Market Value.

According to the result were moderate level between CSR website disclosure and Market Value and strong positive relationship and positive impact between CSR website disclosure and Market Value. Based on that conclude, there is a significantly positive relationship and strong positive relationship between CSR website disclosure and Market Value.

Keywords: Corporate Social responsibility (CSR), Market Value, Labour practices and decent work, Human Rights, Environmental, Society, Product Responsibility, Global Reporting Initiative guidelines (GRI)

ii

TABLE OF CONTENTS

.

ABSTRACT
LIST OF TABLE
LIST OF FIGURES ix LIST OF EQUATION x ABBREVIATION xi CHAPTER ONE 1 INTRODUCTION 1 1.1 Background of the Study 1 1.2 Problem statement. 2 1.3 Research Questions. 4 1.4 Objective of the Study 4 1.5 Scope of the Study 5 1.6 Significant of the Study 5 1.7 Summary 6 CHAPTER TWO 7 LITERATURE REVIEW 7 2.1 Introduction. 7 2.2 Corporate Social Responsibility 7 2.3 CSR disclosure definition 8 2.4. Corporate Social Responsibility website disclosure in Sri Lanka 9 2.5 Variables of corporate Social Responsibility website disclosure 10 2.5.1 Labor practices and decent work 10 2.5.2 Human right 11 2.5.3 Environmental 11 2.5.4 Society 12 2.5.5 Product Responsibility 12
LIST OF EQUATION xi ABBREVIATION xi CHAPTER ONE 1 INTRODUCTION 1 1.1 Background of the Study 1 1.2 Problem statement 2 1.3 Research Questions * 4 1.4 Objective of the Study 1.5 Scope of the Study 4 1.5 Scope of the Study 5 1.6 Significant of the Study 5 1.7 Summary 6 CHAPTER TWO 7 LITERATURE REVIEW 7 2.1 Introduction 7 2.2 Corporate Social Responsibility 7 2.3 CSR disclosure definition 8 2.4. Corporate Social Responsibility website disclosure in Sri Lanka 9 2.5 Variables of corporate Social Responsibility website disclosure 10 2.5.1 Labor practices and decent work 10 2.5.2 Human right 11 2.5.3 Environmental 11 2.5.4 Society 12 2.5.5 Product Responsibility 12
ABBRE VIATION xi CHAPTER ONE 1 INTRODUCTION 1 1.1 Background of the Study 1 1.2 Problem statement 2 1.3 Research Questions 4 1.4 Objective of the Study 4 1.5 Scope of the Study 4 1.5 Scope of the Study 5 1.6 Significant of the Study 5 1.7 Summary 6 CHAPTER TWO 7 LITERATURE REVIEW 7 2.1 Introduction 7 2.2 Corporate Social Responsibility 7 2.3 CSR disclosure definition 8 2.4. Corporate Social Responsibility website disclosure 10 2.5.1 Labor practices and decent work 10 2.5.2 Human right 11 2.5.3 Environmental 11 2.5.4 Society 12 2.5.5 Product Responsibility 12
ABBRE VIATION xi CHAPTER ONE 1 INTRODUCTION 1 1.1 Background of the Study 1 1.2 Problem statement 2 1.3 Research Questions 4 1.4 Objective of the Study 4 1.5 Scope of the Study 4 1.5 Scope of the Study 5 1.6 Significant of the Study 5 1.7 Summary 6 CHAPTER TWO 7 LITERATURE REVIEW 7 2.1 Introduction 7 2.2 Corporate Social Responsibility 7 2.3 CSR disclosure definition 8 2.4. Corporate Social Responsibility website disclosure 10 2.5.1 Labor practices and decent work 10 2.5.2 Human right 11 2.5.3 Environmental 11 2.5.4 Society 12 2.5.5 Product Responsibility 12
INTRODUCTION11.1 Background of the Study11.2 Problem statement.21.3 Research Questions*1.4 Objective of the Study41.5 Scope of the Study51.6 Significant of the Study51.7 Summary6CHAPTER TWO7LITERATURE REVIEW72.1 Introduction72.2 Corporate Social Responsibility72.3. CSR disclosure definition82.4. Corporate Social Responsibility website disclosure in Sri Lanka92.5 Variables of corporate Social Responsibility website disclosure102.5.1 Labor practices and decent work102.5.2 Human right112.5.4 Society122.5.5 Product Responsibility12
1.1 Background of the Study 1 1.2 Problem statement. 2 1.3 Research Questions * 1.4 Objective of the Study 4 1.5 Scope of the Study 5 1.6 Significant of the Study 5 1.7 Summary 6 CHAPTER TWO 7 LITERATURE REVIEW 7 2.1 Introduction 7 2.2 Corporate Social Responsibility 7 2.3. CSR disclosure definition 8 2.4. Corporate Social Responsibility website disclosure in Sri Lanka 9 2.5 Variables of corporate Social Responsibility website disclosure 10 2.5.1 Labor practices and decent work 10 2.5.2 Human right 11 2.5.3 Environmental 11 2.5.4 Society. 12 2.5.5 Product Responsibility 12
1.1 Background of the Study 1 1.2 Problem statement. 2 1.3 Research Questions * 1.4 Objective of the Study 4 1.5 Scope of the Study 5 1.6 Significant of the Study 5 1.7 Summary 6 CHAPTER TWO 7 LITERATURE REVIEW 7 2.1 Introduction 7 2.2 Corporate Social Responsibility 7 2.3. CSR disclosure definition 8 2.4. Corporate Social Responsibility website disclosure in Sri Lanka 9 2.5 Variables of corporate Social Responsibility website disclosure 10 2.5.1 Labor practices and decent work 10 2.5.2 Human right 11 2.5.3 Environmental 11 2.5.4 Society 12 2.5.5 Product Responsibility 12
1.2 Problem statement. 2 1.3 Research Questions * 1.4 Objective of the Study 4 1.5 Scope of the Study 5 1.6 Significant of the Study 5 1.7 Summary 6 CHAPTER TWO 7 LITERATURE REVIEW 7 2.1 Introduction 7 2.2 Corporate Social Responsibility 7 2.3. CSR disclosure definition 8 2.4. Corporate Social Responsibility website disclosure in Sri Lanka 9 2.5 Variables of corporate Social Responsibility website disclosure 10 2.5.1 Labor practices and decent work 10 2.5.2 Human right 11 2.5.3 Environmental 11 2.5.4 Society 12 2.5.5 Product Responsibility 12
1.3 Research Questions41.4 Objective of the Study41.5 Scope of the Study51.6 Significant of the Study51.7 Summary6CHAPTER TWO7LITERATURE REVIEW72.1 Introduction72.2 Corporate Social Responsibility72.3. CSR disclosure definition82.4. Corporate Social Responsibility website disclosure in Sri Lanka92.5 Variables of corporate Social Responsibility website disclosure102.5.1 Labor practices and decent work102.5.2 Human right112.5.4 Society122.5.5 Product Responsibility12
1.4 Objective of the Study 4 1.5 Scope of the Study 5 1.6 Significant of the Study 5 1.7 Summary 6 CHAPTER TWO 7 LITERATURE REVIEW 7 2.1 Introduction 7 2.2 Corporate Social Responsibility 7 2.3. CSR disclosure definition 8 2.4. Corporate Social Responsibility website disclosure in Sri Lanka 9 2.5 Variables of corporate Social Responsibility website disclosure 10 2.5.1 Labor practices and decent work 10 2.5.2 Human right 11 2.5.4 Society 12 2.5.5 Product Responsibility 12
1.5 Scope of the Study51.6 Significant of the Study51.7 Summary6CHAPTER TWO7LITERATURE REVIEW72.1 Introduction72.2 Corporate Social Responsibility72.3. CSR disclosure definition82.4. Corporate Social Responsibility website disclosure in Sri Lanka92.5 Variables of corporate Social Responsibility website disclosure102.5.1 Labor practices and decent work102.5.2 Human right112.5.4 Society122.5.5 Product Responsibility12
1.6 Significant of the Study51.7 Summary6CHAPTER TWO7LITERATURE REVIEW72.1 Introduction72.2 Corporate Social Responsibility72.3. CSR disclosure definition82.4. Corporate Social Responsibility website disclosure in Sri Lanka92.5 Variables of corporate Social Responsibility website disclosure102.5.1 Labor practices and decent work102.5.2 Human right112.5.4 Society122.5.5 Product Responsibility12
1.7 Summary6CHAPTER TWO7LITERATURE REVIEW72.1 Introduction72.2 Corporate Social Responsibility72.3. CSR disclosure definition82.4. Corporate Social Responsibility website disclosure in Sri Lanka92.5 Variables of corporate Social Responsibility website disclosure102.5.1 Labor practices and decent work102.5.2 Human right112.5.3 Environmental112.5.4 Society122.5.5 Product Responsibility12
CHAPTER TWO7LITERATURE REVIEW72.1 Introduction72.2 Corporate Social Responsibility72.3. CSR disclosure definition82.4. Corporate Social Responsibility website disclosure in Sri Lanka92.5 Variables of corporate Social Responsibility website disclosure102.5.1 Labor practices and decent work102.5.2 Human right112.5.3 Environmental112.5.4 Society122.5.5 Product Responsibility12
LITERATURE REVIEW72.1 Introduction72.2 Corporate Social Responsibility72.3. CSR disclosure definition82.4. Corporate Social Responsibility website disclosure in Sri Lanka92.5 Variables of corporate Social Responsibility website disclosure102.5.1 Labor practices and decent work102.5.2 Human right112.5.3 Environmental112.5.4 Society122.5.5 Product Responsibility12
2.1 Introduction.72.2 Corporate Social Responsibility72.3. CSR disclosure definition82.4. Corporate Social Responsibility website disclosure in Sri Lanka92.5 Variables of corporate Social Responsibility website disclosure102.5.1 Labor practices and decent work102.5.2 Human right112.5.3 Environmental112.5.4 Society.122.5.5 Product Responsibility12
2.2 Corporate Social Responsibility 7 2.3. CSR disclosure definition 8 2.4. Corporate Social Responsibility website disclosure in Sri Lanka 9 2.5 Variables of corporate Social Responsibility website disclosure 10 2.5.1 Labor practices and decent work 10 2.5.2 Human right 11 2.5.3 Environmental 11 2.5.4 Society 12 2.5.5 Product Responsibility 12
2.3. CSR disclosure definition82.4. Corporate Social Responsibility website disclosure in Sri Lanka92.5 Variables of corporate Social Responsibility website disclosure102.5.1 Labor practices and decent work102.5.2 Human right112.5.3 Environmental112.5.4 Society122.5.5 Product Responsibility12
2.4. Corporate Social Responsibility website disclosure in Sri Lanka .9 2.5 Variables of corporate Social Responsibility website disclosure .10 2.5.1 Labor practices and decent work .10 2.5.2 Human right .11 2.5.3 Environmental .11 2.5.4 Society .12 2.5.5 Product Responsibility .12
2.5 Variables of corporate Social Responsibility website disclosure 10 2.5.1 Labor practices and decent work 10 2.5.2 Human right 11 2.5.3 Environmental 11 2.5.4 Society 12 2.5.5 Product Responsibility 12
2.5.1 Labor practices and decent work 10 2.5.2 Human right 11 2.5.3 Environmental 11 2.5.4 Society 12 2.5.5 Product Responsibility 12
2.5.2 Human right 11 2.5.3 Environmental 11 2.5.4 Society 12 2.5.5 Product Responsibility 12
2.5.3 Environmental
2.5.4 Society
2.5.5 Product Responsibility
2.5.5 Product Responsibility
2.6 Market Value
2.0 Market Value
2.6.1 Tobin Q
2.7 Relationship between CSR and Market Value
2.7.1 Positive Relationship
2.7.2. Negative Relationship

2.7.3. No Relationship	14
2.8 Theoretical Background	14
2.8.1. Legitimacy theory and CSR website disclosure	14
2.8.2. Stockholder theory and CSR website disclosure	15
2.9. Summary	16
CHAPTER THREE	
CONCEPTUAL FRAMEWORK AND OPERATIONALIZATION	17
3.1 Introduction	17
3.2 Conceptualization	17
3.2.1 Conceptual Framework	
3.2.2. Corporate Social Responsibility Website Disclosure	
3.2.3. Market value	24
3.3 Operationalization	25
3.3.1 Operationalization	25
3.4 Summary	
CHAPTER FOUR	
METHODOLOGY	
4.1 Introduction	
4.2 Research design	
4.2.1 Study population	
4.2.2 Sampling technique	
4.2.3 Sample size	
4.3 Data collection	
4.4 Methods of Measurement	
4.4.1 Method of Measuring the CSR website disclosure	
4.4.2 Method of measuring the Market Value	
4.5 Formulation of Hypotheses	
4.6 Method of Data presentation and Analysis	
4.6.1 Univariate Analysis	
4.6.2 Bivariate Analysis	
4.6.3 Regression Analysis	
4.7 Summery	
CHAPTER FIVE	
DATA PRESENTATION AND ANALYSIS	
5.1 Introduction	
5.2 Data Presentation	

5.3 Univariate Analysis	38
5.3.1 Descriptive statistic	38
5.3.2 Corporate Social responsibility Website Disclosure	39
5.3.3 Market Value	46
5.4 Bivariate Analysis	47
5.4.1 Correlation Analysis	47
5.4.2 Relationship between each dimension about CSR website disclosure	49
5.4.2 Relationship between Labor practices and decent work and Environmental	50
5.4.3 Relationship between Labor practices and decent work and Society	51
5.4.4 Relationship between Labor practices and decent work and Product Responsibility	51
5.4.5 Relationship between Human Rights and Environmental	
5.4.6 Relationship between Human Rights and Society	
5.4.7 Relationship between Human Rights and Product Responsibility	
5.4.8 Relationship between Environmental and Society	
5.4.9 Relationship between Environmental and Product Responsibility	
5.4.10 Relationship between Product Responsibility and Society	
5.4.3 Regression Analysis	
5.5 Testing hypothesis	
5.5.1 Testing hypothesis 1	
5.5.2 Testing hypothesis 2	
5.5.4 Testing hypothesis 4	63
5.5.5 Testing hypothesis 5	64
5.5.6 Testing hypothesis 6	
5.6 Summery	65
CHAPTER SIX	66
DISCUSSION	66
6.1 Introduction	66
6.2 Discussion about Univariate Analysis	66
6.2.1 The level of CSR website disclosure of listed companies in Sri Lanka	66
6.2.2 The level of Labor practices and decent work	66
6.2.3 The level of Human Rights	67
6.2.4 The level of Environmental	67
6.2.5 The level of Society	67
6.2.6 The level of Product Responsibility	67
6.3 Discussion about bivariate analysis	68
6.3.1 The relationship between CSR website disclosure and Market Value	68

6.3.2 The impact of CSR website disclosure and Market value
6.3.3 The impact of each dimensions of CSR website disclosure on Market Value in listed companies in Sri Lanka
6.4 Summery
CHAPTER SEVEN
CONCLUTION AND RECOMMENDATION
7.1 introduction71
7.2 Conclusion
7.2.1 First objective of identify the level of CSR website disclosure in selected listed companies in Sri Lanka72
7.2.2 Second objective of identify the relationship between CSR website disclosure and Market Value in listed companies in Sri Lanka72
7.2.3 Third objective of identify extend of the impact of CSR website disclosure on Market value in listed companies in Sri Lanka72
7.2.4 Fourth objective of examine the impact on each dimensions of CSR website disclosure on Market Value in listed companies in Sri Lanka72
7.3 Recommendation
7.3.1 First objective of identify the level of CSR website disclosure in selected listed companies in Sri Lanka
7.3.2 Second objective of identify the relationship between CSR website disclosure and Market Value in listed companies in Sri Lanka73
7.3.3 Third objective of identify extend of the impact of CSR website disclosure on Market value in listed companies in Sri Lanka73
7.3.4 Fourth objective of examine the impact on each dimensions of CSR website disclosure on Market Value in listed companies in Sri Lanka
7.4 Limitation
7.5 Suggestion for future researcher
7.6 Summery
List of References
APENDIX
APPENDIX-1
APPENDIX-2