## FAMILY SUPPORTIVE ORGANIZATIONAL PERCEPTION AND WORK-FAMILY CONFLICT



By

## WIJETHUNGA MUDIYANSELAGE DAMMIKA BANDARA WIJETHUNGA

**REG NO: EU/IS/2016/MS/99** 

**INDEX NO: MS 1949** 





A project report submitted to the Faculty of Commerce and Management, Eastern University, Sri Lanka, as a partial fulfillment of the requirement for the Degree of Bachelor of Business Administration (BBA).

DEPARTMENT OF MANAGEMENT
FACULTY OF COMMERCE AND MANAGEMENT
EASTERN UNIVERSITY SRI LANKA

## **ABSTRACT**

The purpose of this research study is to explore the impact of family supportive organizational perception and work-family conflict of selected apparel firms. This research examines the existing levels of family supportive organizational perception and work-family conflict of selected apparel firms, the relationships among family supportive organizational perception and work family conflict of selected apparel firms. This research study relies on a data set derived its survey of 337 employees who are currently employed in selected two apparel firms.

The findings of this research study show that family supportive organizational perception and work-family conflict had high level. There was a moderate negative relationship between family supportive organizational perception and work-family conflict.14% of variability in work-family conflict explain by family supportive organizational perception. In other words, 86% of variation of work-family conflict was affected by other variation. Finally, it is concluded that family supportive organizational perception and work-family conflict of the selected two apparel firms.

Key words: Family Supportive Organizational Perception, Work-Family Conflict

## TABLE OF CONTENTS

ACKNOWLEDGEMENTi
ABSTRACTii
TABLE OF CONTENTS iii
LIST OF TABLES viii
LIST OF FIGURESix
ABBREVATIONSx
Chapter- 1
INTRODUCTION1
1.1 Background of the Study1
1.2 Problem Statement/Research Gap2
1.3 Research Questions
1.4 Research Objectives
1.5 Significance of the Study
1.6 Scope of the Study3
1.7 Organization of Chapter4
1.8 Chapter Summary5
Chapter-26
LITRATURE REVIEW6
2.1 Introduction6
2.2 Family Supportive Organization Perception6
2.3 Work-Family Conflict
2.4 Relationship between Family Supportive Organization Perception and Work-
Family Conflict
2.5 Chapter Summary19
Chapter-320

CONCEPTUALIZATION AND OPERATIONALTZATION20				
	3.1 Introduction	20		
	3.2 Conceptualization	21		
	3.3 Variables Relevant to the Conceptual Model	21		
	3.3.1 Family Supportive Organizational Perception	21		
	3.3.2 WFC (Work- Family Conflict)	22		
	3.4 Operationalization	22		
	3.5 Chapter Summary	25		
C	Chapter- 4	26		
R	RESEARCH METHODOLOGY	26		
	4.1 Introduction	26		
	4.2 Research Philosophy	27		
	4.3 Research Approach			
	4.4 Research Strategy			
	4.5 Methodological Choice	28		
	4.6 Time Horizon	28		
	4.7 Research Site/ Area Selection	28		
	4.8 Study Population	29		
	4.9 Sampling Technique / Method	29		
	4.10 Sampling Framework and Sample Size	29		
	4.11 Method of Data Collection and Source	30		
	4.11.1 Primary Data	31		
	4.11.2 Secondary Data	31		
	4.12 Research Instruments	31		
	4.13 Methods of Measurements	31		
	4.14 Pilot Study	31		
	4.15 Reliability Analysis	32		

4.16 Unit of Data Analysis	3
4.17 Method of Data Analysis and Evaluation	3
4.17.1 Method of Data Analysis and Evaluation for the First Objective3	3
4.17.2 Method of Data Analysis and Evaluation for the Second Objective3	4
4.17.3 Method of Data Analysis and Evaluation for the Third Objective3	5
4.18 Data Presentation	7
4.19 Ethical Consideration	7
4.20 Chapter Summary3	7
Chapter-53	8
DATA PRESENTATION AND ANALYSIS3	8
5.1 Introduction	8
5.2 Analysis of Reliability	8
5.2.1 Reliability of Family Supportive Organizational Perception39	9
5.2.2 Reliability of Work-Family Conflict	9
5.3 Data Presentation	9
5.3.1 Data Presentation for Personal Information	9
5.3.2 Data Presentation of Research Information	4
5.3.3 Testing Hypotheses	0
5.4 Chapter Summary50	0
Chapter – 65	1
FINDINGS AND DISCUSSION5	1
6.1 Introduction5	1
6.2 Discussion of Personal Information5	1
6.2.1 Name of the Organization5	1
6.2.2 Gender	1
6.2.3 Age5	1
6.2.4 Experience	2

6.2.5 Job Title/Position
6.2.6 Education Level
6.2.7 Marital Status
6.2.8 Number of Children
6.2.9 Number of Family Members
6.3 Research Information
6.3.1 First Objective - To find out the level of family supportive organizational perception and work family conflict of employees of selected apparel firms53
6.3.2 Second Objective - To examine the relationship between family supportive
organizational perception and work family conflict of employees of selected apparel firms
6.3.3 Third Objective - To explore the impact of family supportive
organizational perception on work family conflict of employees of selected
apparel firms
6.3.4 Discussion of Hypotheses Testing55
6.4 Chapter Summary55
Chapter – 7
CONCLUSIONS AND RECOMMENDATIONS56
7.1 Introduction
7.2 Conclusions
7.2.1 First Objective of the Study56
7.2.2 Second Objective of the Study56
7.2.3 Third Objective of the Study57
7.3 Contribution of the Study
7.4 Recommendations
7.5 Limitations of the Study
7.6 Future Research Directions
7.7 Chapter Summary

List of References	59
APPENDIX 1	66
APPENDIX 2: Output of the Data Analysis.	76