THE IMPACT OF SOCIO-DEMOGRAPHIC CHARACTERISTICS ON JOB SATISFACTION OF PRIVATE SECTOR BANK EMPLOYEES IN GAMPAHA DISTRICT



By

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REG NO: EU/IS/2016/MS/092

INDEX NO: MS 1942



A project report submitted to the Faculty of Commerce and Management, Eastern University, Sri Lanka, as a partial fulfillment of the requirement for the Degree of Bachelor of Business Administration (BBA).

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ABSTRACT

In this competitive business world satisfied employee is the prime asset of any business organization as an employee's satisfaction can ensure continuous growth. The purpose of this research study is the impact of socio-demographic characteristics on non-monetary factors of job satisfaction of private sector bank employees in Gampaha district. This research examines the gender impact on job satisfaction, age impact on non-monetary factors of job satisfaction, salary impact on non-monetary factors of job satisfaction and geographic location impact on non-monetary factors of job satisfaction of selected private bank employees.

In this research study, primary data had been practiced by this study. A structured questionnaire was used to as the method of data collection. The quantitative research approach used for this study. The data were analyzed using independent sample *t* test and one-way ANOVA analyses. This research study relies on a data set derived its survey of 218 employees were selected out of four private sector banks: Commercial bank, DFCC bank, CDB bank and Sampath bank in Gampaha district.

In this study, significant impact was found between age and job satisfaction and between education level and job satisfaction. In this study, gender, salary and geographic location did not show any significant impact with non-monetary factors of job satisfaction.

Key words: Socio-demographic characteristics, non-monetary factors of job satisfaction, Private sector bank employees.

TABLE OF CONTENT

ACKNOWLEDGEMENTi
ABSTRACTii
TABLE OF CONTENT iii
LIST OF TABLES viii
LIST OF FIGURESix
ABBREVIATIONSx
Chapter - 1
INTRODUCTION
1.1 Background of the Study1
1.2 Research Problem3
1.3 Research Questions
1.4 Research Objectives4
1.5 Significance of the Study5
1.6 Scope of the Study6
1.7 Chapter Organization6
1.8 Chapter Summary
Chapter - 28
LITERATURE REVIEW8
2.1 Introduction8
2.2 Socio-Demographic Characteristics
2.2.1 Age8
2.2.2 Gender
2.2.3 Salary9
2.2.4 Education9
2.2.5 Geographic Location
2.3 Job Satisfaction9
2.3.1 Participation in Decision Making
2.3.2 Availability of Tools and Resources

	2.3.3 Training Facilities
	2.3.4 Gender Discrimination
	2.3.5 Opportunity of Increasing Knowledge & Capacity
	2.4 Theoretical Framework
	2.4.1 Herzberg's Two Factor Theory
	2.4.2 Equity Theory of Motivation
	2.4.3 Theory of Human Motivation
	2.5 Relationship between Gender and Job Satisfaction
	2.6 Relationship between Age and Job Satisfaction
	2.7 Relationship between Salary and Job Satisfaction.
	2.8 Relationship between Education and Job Satisfaction
	2.9 Relationship between Geographic Location and Job Satisfaction
	2.10 Chapter Summary
Ch	apter - 319
(CONCEPTUALIZATION AND OPERATIONALIZATION19
	3.1 Introduction
	3.2 Conceptualization
	3.2.1 Conceptual Framework
	3.2.2 Theories Adoption of conceptual framework
	3.3 Definitions of the Variable
	3.3.1 Socio-Demographic Characteristics
	3.4 Job Satisfaction 22
Ch	apter - 425
	RESEARCH METHODOLOGY25
	4.1 Introduction
	4.2 Research Philosophy
	4.3 Research Approach
	4.4 Research Strategies

	4.5 Methodological Choice	27
	4.6 Time Horizon	27
	4.7 Research Site/ Area Selection	27
	4.8 Population of the Study	28
	4.9 Sampling	28
	4.9.1 Sampling Technique	29
	4.10 Sampling Framework and Sample Size	29
	4.11 Method of Data Collection	30
	4.11.1 Primary Data	30
	4.11.2 Secondary Data	30
	4.12 Methods of Measurements	30
	4.13 Reliability Analysis	31
	4.14 Unit of Data Analysis	31
	4.15 Method of Data Analysis and Evaluation	31
	4.15.1 Method of Data Analysis and Evaluation for All Five Objective	32
	4.16 Testing Hypotheses	33
	4.17 Data Presentation	34
	4.18 Ethical Consideration	34
	4.19 Chapter Summary	34
Ch	apter - 5	35
I	DATA PRESENTATION AND ANALYSIS	
	5.1 Introduction	35
	5.2 Analysis of Reliability	35
	5.3 Data Presentation	.36
	5.3.1 Data Presentation and Analysis of Personal Information	.36
	5.4 Data Presentation and Analysis of Research Information	.41
	5.4.1 Independent sample t test and one-way ANOVA	.41
	5.5 Chapter Summary	.45

Chapter - 6	46
FINDING AND DISCUSSION	
6.1 Introduction	46
6.2 Discussion of Personal Information	46
6.2.1 Name of the Company	46
6.2.2 Age	46
6.2.3 Gender	47
6.2.4 Marital Status	47
6.2.5 Educational level	47
6.2.6 Work department	47
6.2.7 Salary	47
6.2.8 Geographic Location	48
6.2.9 Service Period	48
6.3 Discussion of Research Information	
6.3.1 Discussion for Objective One	48
6.3.2 Discussion for Objective Two	49
6.3.3 Discussion for Objective Three	49
6.3.4 Discussion for Objective Four	50
6.3.5 Discussion for Objective Five	50
6.3.6 Finding from Hypothesis Testing	51
6.4 Chapter Summary	53
Chapter - 7	54
CONCLUSIONS AND RECOMMENDATIONS	54
7.1 Introduction	54
7.2 Conclusion	54
7.3 First Objective	54
7.4 Second Objective	55
7.5 Third objective	55

ADI	PENDLY 2.	60
API	PENDIX 1:	65
LIS	T OF REFERENCES	59
	7.11 Directions for Future Study	58
	7.10 Limitations of the Study	57
	7.9 Recommendations	57
	7.8 Contribution of the Study	56
	7.7 Fifth Objective	56
	7.6 Forth Objective	55