

**DETERMINANTS OF SELF AND SOCIAL LEARNING BEHAVIOR AMONG  
THE EUSL STUDENTS: A COMPARATIVE STUDY AMONG THE  
FACULTIES OF EASTERN UNIVERSITY, SRI LANKA**



**By:**

**THURSHANTHINI YOGENDRAN**

**REG NO: EU/IS/2016/MS/012**

**INDEX NO: MS 1862**

A project report submitted to the Faculty of Commerce and Management, Eastern University, Sri Lanka, as a partial fulfillment of the requirement for the Degree Bachelor of Business Administration (BBA) Specialization.



Project Report  
Library - EUSL

**DEPARTMENT OF MANAGEMENT  
FACULTY OF COMMERCE AND MANAGEMENT  
EASTERN UNIVERSITY, SRI LANKA**

**2021**

## ABSTRACT

This study investigates the determinants of self and social learning behavior among the EUSL students in a comparative basis. This study eliminates the empirical knowledge gap in Eastern University, Sri Lanka regarding to this topic.

Descriptive research was conducted to study the determinants of self and social learning behavior among EUSL students. Using a structured questionnaire, the primary data were collected from 255 undergraduates of Eastern University, Sri Lanka. And the collected data were analyzed by using descriptive statistics, exploratory factor analysis, and one-way ANOVA.

The findings reveal that e-learning, self-evaluation, learning style, and learning responsibility are the factors that determine the self-learning behavior and learning strategy, performance expectancy, social interactions are the factors that determine the social learning behavior among EUSL students. The analysis stated that there is e-learning, learning style, and learning responsibility have discrepancy/deviation among different faculty students and self-evaluation did not have discrepancy/deviation among different faculty students and learning strategy, performance expectancy, and social interactions have discrepancy/deviation among different faculty students.

**Keywords:** Self-Learning, Social Learning, E-Learning, Self-Evaluation, Learning Style, Learning Responsibility, Learning Strategy, Performance Expectancy, Social Interactions

# TABLE OF CONTENTS

Acknowledgement .....	i
Abstract .....	ii
Table of Contents .....	iii
List of Tables .....	ix
List of Figures .....	xii
List of Equations .....	xiii
List of Abbreviations .....	xiv
<b>Chapter - 1: INTRODUCTION.....</b>	<b>1</b>
1.1 Background of the Study .....	1
1.2 Problem Statement .....	3
1.3 Research Questions .....	5
1.4 Research Objectives .....	5
1.5 Significance of the Study .....	5
1.6 Scope of the Study .....	6
1.7 Organization of the Chapter .....	6
1.8 Chapter Summary .....	7
<b>Chapter - 2: LITERATURE SURVEY.....</b>	<b>8</b>
2.1 Introduction .....	8
2.2 Self-Learning Behavior.....	8
2.2.1 Memory Strategy .....	9
2.2.2 Goal Setting .....	9
2.2.3 Self-Evaluation .....	9
2.2.4 Learning Responsibility .....	10
2.2.5 Learning Environment.....	10
2.2.6 E-Learning.....	10

2.2.7 Learning Style .....	11
2.3 Social Learning Behavior .....	11
2.3.1 Skill .....	11
2.3.2 Motivation .....	12
2.3.3 Learning Strategy .....	12
2.3.4 Performance Expectancy .....	12
2.3.5 Social Interactions .....	12
2.4 Review of relevant theories .....	13
2.4.1 Adult Learning Theory .....	13
2.4.2 Self-Directed Learning Theory .....	13
2.4.3 Social Learning Theory .....	13
2.5 Chapter Summary .....	14
<b>Chapter - 3: CONCEPTUALIZATION AND OPERATIONALIZATION.....</b>	<b>15</b>
3.1 Introduction.....	15
3.2 Conceptualization .....	15
3.2.1 Self-Learning.....	16
3.2.1.1 E-Learning .....	16
3.2.1.2 Self-Evaluation .....	17
3.2.1.3 Learning Style.....	17
3.2.1.4 Learning Responsibility.....	17
3.2.2 Social Learning .....	17
3.2.2.1 Learning Strategy .....	17
3.2.2.2 Performance Expectancy .....	18
3.2.2.3 Social Interactions .....	18
3.3 Operationalization.....	18
3.4 Chapter Summary .....	22
<b>Chapter 4: RESEARCH METHODOLOGY.....</b>	<b>23</b>

4.1 Introduction.....	23
4.2 Research Philosophy.....	23
4.3 Research Approach.....	23
4.4 Research Strategy.....	23
4.5 Time Horizons .....	23
4.6 Unit of analysis .....	24
4.7 Research Design.....	24
4.8 Population and Sample .....	24
4.8.1 Population.....	24
4.8.2 Sample and Sampling Method .....	24
4.9 Methods of data collection.....	25
4.9.1 Personal Information .....	25
4.9.2 General Information .....	26
4.10 Research Instrument.....	26
4.11 The Pilot Study .....	26
4.12 Validity and Reliability of Instrument .....	27
4.12.1 Face Validity .....	27
4.12.2 Content Validity .....	28
4.12.2.1 Factor Analysis .....	28
4.12.2.2 Convergent Validity .....	28
4.12.2.3 Discriminant Validity .....	30
4.12.3 Reliability .....	33
4.12.3.1 Composite Reliability .....	33
4.13 Data Presentation, Analysis and Evaluation .....	34
4.13.1 Data Presentation.....	34
4.13.2 Data Analysis and Evaluation .....	34
4.13.2.1 Factor Analysis .....	35

4.13.2.2 Reliability Analysis .....	35
4.13.2.2 Validity Test .....	36
4.13.2.4 One-way ANOVA .....	37
4.14 Chapter Summary .....	37
<b>Chapter - 5: DATA PRESENTATION AND ANALYSIS.....</b>	<b>38</b>
5.1 Introduction.....	38
5.2 Response Rate .....	38
5.3 Personal Information of Respondents.....	38
5.3.1 Distribution of Age.....	39
5.3.2 Distribution of Gender .....	39
5.3.3 Distribution of Ethnic Group .....	40
5.3.4 Distribution of Year of Study.....	40
5.3.5 Distribution of Faculty .....	41
5.4 Research Information.....	41
5.4.1 Factor Analysis.....	41
5.4.1.1 Factor Analysis for Self-Learning Behavior .....	42
5.4.1.2 Composite Reliability After Removing the Problematic Items.....	49
5.4.1.3 Convergent Validity .....	49
5.4.1.4 Discriminant Validity .....	50
5.4.2 Factor Analysis.....	50
5.4.2.1 Factor Analysis for Social Learning Behavior .....	50
5.4.2.2 Composite Reliability After Removing the Problematic Items.....	59
5.4.2.3 Convergent Validity .....	59
5.4.2.4 Discriminant Validity .....	59
5.4.3 One-way Analysis of Variance (One-way ANOVA).....	60
5.4.3.1 One-way ANOVA for Determinants of Self-Learning Behavior.....	60
5.4.3.2 One-way ANOVA for Determinants of Social Learning Behavior .....	69

5.5 Chapter Summary .....	75
<b>Chapter - 6: FINDINGS AND DISCUSSIONS.....</b>	<b>76</b>
6.1 Introduction.....	76
6.2 Personal Information.....	76
6.2.1 Age of the Respondents.....	76
6.2.2 Gender of the Respondents .....	76
6.2.3 Ethnic Group of the Respondents .....	77
6.2.4 Year of Study of the Respondents.....	77
6.2.5 Faculty of the Respondents .....	77
6.3 Discussion of Research Information .....	77
6.3.1 Discussion – Objective 1 .....	77
6.3.2 Discussion – Objective 2.....	79
6.3.3 Discussion – Objective 3.....	81
6.3.3.1 Determinants of Self-Learning Behavior .....	81
6.3.3.2 Determinants of Social Learning Behavior .....	82
6.4 Chapter Summary .....	82
<b>Chapter - 7: CONCLUSIONS AND RECOMMENDATIONS.....</b>	<b>83</b>
7.1 Introduction.....	83
7.2 Conclusion .....	83
7.2.1 Conclusion – Objective 1 .....	83
7.2.2 Conclusion – Objective 2 .....	84
7.2.3 Conclusion – Objective 3 .....	85
7.2.3.1 Determinants of Self-Learning Behavior .....	85
7.2.3.2 Determinants of Social Learning Behavior .....	85
7.3 Implications of the study.....	85
7.3.1 Theoretical Implication .....	85
7.3.2 Practical Implication .....	86

7.4 Recommendations.....	86
7.5 Limitations of the study .....	87
7.6 Direction for Future Studies.....	88
<b>List of References .....</b>	<b>89</b>
<b>Appendix - 1: Questionnaire .....</b>	<b>98</b>