CRITICAL SUCCESS FACTORS OF WOMEN ENTREPRENEURS OF SMALL AND MEDIUM ENTERPRISES IN VAVUNIYA DISTRICT



By

RAJARATHNAGE CHANCHALA SRIYAMALI RAJARATHNA

REG.NUMBER: EU/IS/2015/COM/63

INDEX NUMBER: COM 1943



A Project Report Submitted to the Faculty of Commerce and Management, Eastern University, Sri Lanka as a partial fulfillment of the requirement of the Degree of Bachelor of Commerce Honors (BComHons)

Department of Commerce

Faculty of Commerce and Management

Eastern University, Sri Lanka

PROCESSED MAIN LIBRARY, EUSL

2020

ABSTRACT

This study attempted to identify Critical Success Factors of Women Entrepreneurs of Small and Medium Sized Enterprises in Vavuniya District. The study examined five (05) factors that influence women entrepreneurs' success. These factors are family support, women characteristics, human capital, motivation and technology.

The objective of this study was to determine the Critical Success Factors of Women Entrepreneurs of Small and Medium Sized Enterprises. The population of the study will be all the women entrepreneurs in Vavuniya district. A sample of 100 women entrepreneurs will be selected from the study population. For this purposes about 100 questionnaires were distributed among the population. Within the problem statement area, stated about what are the factors influencing the Critical Success Factors of Women Entrepreneurs of Small and Medium Sized Enterprises in Vavuniya District. After the research questions were developed. Based on research questions, research objectives were developed and this will be the base for research process.

Descriptive statistics and other analyze methods were formulated in order to come up with finding related to the research problem. Frequency analysis was used to understand the sample profile and descriptive statistics were used to investigate the success factors among the women entrepreneurs.

The results of the study showed that influence level of Critical Success Factors of Women Entrepreneurs of Small and Medium Sized Enterprises in Vavuniya District is high. As well as each of the variables family support, women characteristics, human capital, motivation and technology also in high level. There is no significant different in influence level of overall success factors by age level of the women entrepreneurs, education level of the women entrepreneurs and nature of the business.

TABLE OF CONTENT

31.102

ACKNOWLEDGEMENT I
ABSTRACTII
LIST OF TABLES
LIST OF FIGURESX
LIST OF ABBREVIATIONSXI
CHAPTER ONE1
1.1 CHAPTER INTRODUCTION
1.2 BACKGROUND OF THE STUDY1
1.3 RESEARCH PROBLEM
1.4 RESEARCH QUESTIONS4
1.5 RESEARCH OBJECTIVES
1.6 SIGNIFICANCE OF THE STUDY
1.7 SCOPE OF THE STUDY
1.8 SUMMARY
1.8 SUMMARY6 CHAPTER TWO
CHAPTER TWO7
CHAPTER TWO
CHAPTER TWO72.1 CHAPTER INTRODUCTION72.2 DEFINING SMALL AND MEDIUM ENTERPRISES72.3 DEFINING ENTREPRENIURSHIP82.4 DEFINING WOMEN ENTREPRENEURSHIP92.5 SUCCESS FACTORS OF WOMEN ENTREPRENEURS102.5.1. Family Support132.5.2. Women Characteristics14
CHAPTER TWO72.1 CHAPTER INTRODUCTION72.2 DEFINING SMALL AND MEDIUM ENTERPRISES72.3 DEFINING ENTREPRENIURSHIP82.4 DEFINING WOMEN ENTREPRENEURSHIP92.5 SUCCESS FACTORS OF WOMEN ENTREPRENEURS102.5.1. Family Support132.5.2. Women Characteristics142.5.3. Human Capital15

CH	IAPTER THREE	
	3.1 CHAPTER INTRODUCTION	
3	3.2 CONCEPTUALIZATION	18
	3.2.1 Family Support	19
	3.2.2 Women Characteristics	20
	3.2.3 Human Capital	21
	3.2.4 Motivation	22
	3.2.5 Technology	
3	3.3 OPERATIONALIZATION	23
3	3.4 SUMMARY	25
CH	IAPTER FOUR	
۷	4.1 CHAPTER INTRODUCTION	
۷	4.2 RESEARCH DESIGN	
	4.2.1 Purpose of Study	
	4.2.2 Type of Investigation	
	4.2.3 Study Setting	
	4.2.4 Unit of Analysis	
	4.2.5 Time Horizon	
4	4.3 POPULATION AND SAMPLING	
4	4.4 METHOD OF DATA COLLECTION	
4	4.5 METHOD OF DATA PRESENTATION	
	4.5.2 Data Presentation for Success Factors of Women Entrepreneurs	
4	4.6 METHOD OF MEASUREMENTS	
	4.6.1 Method of Measuring the Variables	
	4.6.2 Method of Measuring the Personal Information	
	4.6.3 Method of Measuring the Business Information	29
	4.7 METHOD OF DATA ANALYSIS	29

	4.7.1 Univariate Analysis	29
	4.7.2 Cross Tabulation Analysis	
	4.7.3 Bivariate Analysis	
	4.8 METHOD OF DATA EVALUATION	
	4.9 SUMMARY	
(CHAPTER FIVE	
	5.1 CHAPTER INTRODUCTION	
	5.2 RELIABILITY TEST	
	5.3 DATA PRESNTATION	35
	5.3.1 Presentation of Personal Details	35
	5.3.2 Data Presentation for Business Details	
	5.4 DATA ANALYSIS	41
	5.4.1 Univariate Analysis	41
	5.4.2 Cross Tabulation Analysis	
	5.4.3 Bivariate Analysis	54
	5.4.3 ANOVA Test	62
	5.5 SUMMARY	62
(CHAPTER SIX	63
	6.1 CHAPTER INTRODUCTION	63
	6.2 DISCUSSION ON BUSINESS CHARACTERISTICS	
	6.2.1 Nature of the Business	
	6.2.2 Idea Generated Method	63
	6.2.3 Finance Collected Method	64
	6.2.4 Level of Profitability of the Business	64
	6.3 DISCUSSION ON RESEARCH VARIABLES	64
	6.3.1 Family Support	64
	6.3.2 Women Characteristics	65

 $\tilde{g}_{i}d\tilde{g}_{j}$

	6.3.3 Human Capital	65
	6.3.4 Motivation	66
	6.3.5 Technology	66
	6.3.6 Women Entrepreneur Success	66
	6.3.7 Discussion on the Relationship between Family Support and Women Entrepreneur Success.	67
	6.3.8 Discussion on the Relationship between Women Characteristics and Women Entrepreneur Success.	67
	6.3.9 Discussion on the Relationship between Human Capital and Women Entrepreneur Success.	68
	6.3.10 Discussion on the Relationship between Motivation and Women Entrepreneur Success	68
	6.3.11 Discussion on the Relationship between Technology and Women Entrepreneur Success.	69
6	5.4 SUMMARY	69
СН	APTER SEVEN	70
7	7.1 CHAPTER INTRODUCTION	70
7	2.2 CONCLUSION	70
7	7.3 RECOMMENDATION	71
	7.4 LIMITATIONS OF THE STUDY AND SUGGESTIONS FOR FUTURE STUDIES.	72
7	7.5 IMPLICATION OF THE STUDY	73
7	7.6 SUMMARY	74
RE	FERENCES	75
AP	PENDICES	80
	APPENDIX 01: THE QUESTIONNAIRES USED FOR THE STUDY IN ENGLISH	80
	APPENDIX 02: THE QUESTIONNAIRES USED FOR THE STUDY IN	84

E STUDY IN TAMIL	STIONNAIRES USED FOR THE	APPENDIX 03: THE QU
IS91	PUT OF THE DATA ANALYSIS	APPENDIX 04: THE OU