THE IMPACT OF BRAND IMPRESSION, MEDIA PROMOTION, AND SCARCITY ON IMPULSE BUYING BEHAVIOUR MEDIATED BY HUNGER MARKETING: A SPECIAL REFERENCE TO ONLINE SHOPPERS IN BATTICALOA DISTRICT



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ABSTRACT

This study aims to investigate the impact of brand impression, media promotion, and scarcity on impulse buying behaviour mediated by hunger marketing among online shoppers in Batticaloa District, Sri Lanka. Online shoppers play a significant part in the success of today's business world. Impulse buying behaviour and hunger marketing are the new mechanisms to boost business sustainability and profit.

In addition to this, the researcher identified the level of these variables, their impact, and the relationship between them. While there has been a lack of research conducted in this area, this study focuses on 384 welfare workers as the sample group who purchase online. The collected questionnaires were analyzed using (SPSS 25.0 Version). The findings of the study indicate that all the variables studied are significant factors that influence impulse buying behaviour, including brand impression, media promotion, and scarcity. Furthermore, hunger marketing acts as a mediator (Partial) between these variables and impulse buying behaviour.

The study reveals that brand impression, media promotion, and scarcity play a crucial role in influencing impulse buying behaviour. Brand impression helps to create a positive image of the product and brand in the minds of consumers, media promotion helps to create awareness and interest in the product among consumers, and scarcity creates a sense of urgency and fear of missing out among consumers. The findings suggest that scarcity could be a powerful marketing tool to influence impulse buying behaviour among online shoppers in Batticaloa District.

Moreover, this study provides valuable insights into the factors that influence impulse buying behaviour among online shoppers in Batticaloa District. The results of the study suggest that brand impression, media promotion, scarcity, and hunger marketing are all significant factors that marketers should consider to influence impulse buying behaviour and hunger marketing.

Keywords: Brand Impression, Media Promotion, Scarcity, Hunger Marketing, and Impulse Buying Behaviour.

TABLE OF CONTENTS

14

A	ACKNOWLEDGEMENT	i
A	ABSTRACT	ii
Τ	TABLE OF CONTENTS	iii
L	LIST OF TABLES	ix
L	LIST OF FIGURES	xii
A	ABBREVIATION	xiii
C	CHAPTER - 1	1
	NTRODUCTION	1
	1.1 Background of the Study	1
	1.2 Problem Statement / Research Gap	3
	1.3 Research Questions	
	1.4 Research Objectives	
	1.5 Scope of the Study	6
	1.6 Significance of the Study	6
	1.7 Organization of Chapter	7
	1.8 Chapter Summary	
C	CHAPTER - 2	9
L	LITERATURE REVIEW	9
	2.1 Introduction	
	2.2 Impulse Buying Behaviour.	9
	2.3 Brand Impression	
	2.4 Media Promotion	12
	2.5 Scarcity	14
	2.6 Hunger Marketing	14
	2.7 Relationship between Brand Impression and Impulse Buying Behaviour	16

	2.8 Relationship between Media Promotion and Impulse Buying Behaviour	1/
	2.9 Relationship between Scarcity and Impulse Buying Behaviour.	18
	2.10 Relationship between Hunger Marketing and Impulse Buying Behaviour	20
	2.11 Relationship between Brand Impression and Hunger Marketing	20
	2.12 Relationship between Media Promotion and Hunger Marketing	21
	2.13 Relationship between Scarcity and Hunger Marketing	23
	2.14 Hunger Marketing mediate the relationship between Brand Impression and	
	Impulse Buying Behaviour.	24
	2.15 Hunger Marketing mediate the relationship between Media Promotion and	
	Impulse Buying Behaviour	25
	2.16 Hunger Marketing mediate the relationship between Scarcity and Impulse	
	Buying Behaviour	26
	2.17 Discussion	27
	2.18 Research Gap	28
	2.19 Theoretic Support for the Conceptual Model.	29
	2.19.1 Theory of Stimuli-Organism-Response (SOR)	29
	2.20 Chapter Summary	31
C	CHAPTER - 3	32
C	CONCEPTUALIZATION AND OPERATIONALIZATION	32
	3.1 Introduction	32
	3.2 Conceptualization.	32
	3.2.1 Conceptual Framework	32
	3.3 The Hypothesis of the study	34
	3.4 Impulse Buying Behaviour.	
	3.5 Hunger Marketing	
	3.6 Brand Impression	35
	3.7 Media Promotion	

	3.8 Scarcity	36
	3.9 Operationalization	36
	3.9.1 Summary of Operationalization	36
	3.10 Chapter Summary	37
C	CHAPTER - 4	38
R	RESEARCH METHODOLOGY	38
	4.1 Introduction	
	4.2 Research Philosophy	38
	4.3 Research Approach	39
	4.4 Research Strategy	40
	4.5 Methodological Choice	40
	4.6 Time Horizons	41
	4.7 Research Site	41
	4.8 The population of the Study	42
	4.8.1 Sampling	42
	4.8.2 Sample Size	43
	4.9 Method of Data Collection	44
	4.9.1 Primary Data	44
	4.9.2 Secondary Data	45
	4.10 Research Instrument	45
	4.11 Source of Measurements	46
	4.12 Pilot study	46
	4.13 Reliability and Validity Test	48
	4.14 Methods of Data Analysis	49
	4.14.1 Univariate Analysis	49
	4.14.2 Bivariate Analysis	49
	4.14.3 Multivariate Analysis	50

4. 15 Testing Hypothesis	53
4.16 Methods of Data Evaluation	54
4.16.1 Decision Rule for Univariate Analysis	54
4.16.2 Decision Rule for Bivariete Analysis	55
4.16.3 Multivariate Analysis	56
4.16.4 Decision Rule for Hypothesis Testing	56
4.17 Method of Data Presentation	56
4.17.1 Data Presentation for Personal Information	57
4.17.2 Data Presentation for Research Information	57
4.18 Ethical Consideration	57
4.19 Chapter Summary	58
CHAPTER - 5	59
DATA PRESENTATION AND ANALYSIS	59
5.1 Introduction	
5.2 Analysis of Reliability	59
5.3 Analysis of Personal Information	60
5.3.1 Distribution of Gender	60
5.3.2 Distribution of Age	61
5.3.3 Distribution of Educational Qualifications	61
5.3.4 Distribution of Occupation	62
5.3.5 Distribution of Monthly Income	62
5.3.6 Distribution of Online Consumption Per Month	63
5.4 Data Presentation and Analysis of Research Objectives	63
5.4.1 Descriptive Statistics of the Study Variables	64
5.4.2 Bivariate Analysis	
5.4.3 Multivariate Analysis	72
5.4.4 Mediation Analysis	86

5.4.5 Hypothesis Testing	101
5.5 Chapter Summary	103
CHAPTER - 6	104
DISCUSSION ON FINDINGS	104
6.1 Introduction	104
6.2 Discussion of Demographic Information	104
6.2.1 Gender	104
6.2.2 Age	
6.2.3 Educational Qualifications	104
6.2.4 Occupation	105
6.2.5 Monthly Income	105
6.2.6 Online Shopping Consumption Per Month	106
6.3 Discussion of Research Information	106
6.3.1 Discussion of Objective One of this Study	106
6.3.2 Discussion of the Objective Two of this Study	108
6.3.3 Discussion of the Objective Three of this Study	114
6.3.4 Discussion of the Objective Four of this Study	119
6.3.5 Hypothesis Testing	121
6.4 Chapter Summary	122
CHAPTER - 7	123
CONCLUSIONS AND RECOMMENDATIONS	123
7.1 Introduction	123
7.2 Conclusion	123
7.2.1 Objective One	123
7.2.2 Objective Two	124
7.2.3 Objective Three	124
7.2.4 Objective Four	125

7.3 Contribution of the Research	 	 126
7.4 Recommendation of this Study		 127
7.5 Limitations of the Study	 	 128
7.6 Direction of Future Research	 	 128
LIST OF REFERENCES	 	 130
APPENDIX-1	 •••••	 148
OUESTIONNAIRE	 	 148