MOTIVATION FOR PROMOTING THE CONSUMPTION OF GREEN PRODUCTS IN ANURADHAPURA DISTRICT





By

WARNAKULA ARACHCHIGE HIRUNIKA PIYUMI WICKRAMASINGHE

REG NO: EU/IS/2017/MS/088

INDEX NO 2048



A Project report submitted to the Faculty of Commerce and Management,

Eastern University, Sri Lanka, as a partial fulfillment of the requirement for the

Degree of Bachelor of Business Administration Honours,

DEPARTMENT OF MANAGEMENT
FACULTY OF COMMERCE AND MANAGEMENT
EASTERN UNIVERSITY, SRI LANKA

ABSTRACT

As consumers in developing nations use their rising purchasing power to mimic the consumption patterns of economically advanced nations, the global consumer market continues to expand. Providing green products (GP) for the expanding global market could be a means of mitigating the environmental problems caused by this rising demand. There is an empirical knowledge gap. Hence, this study attempts to fill this knowledge gap. The objectives of this study is to examine the level of quality of life, environmental consciousness, price, information and knowledge, social context, and green product consumption of green products, to examine the relationship between quality of life, environmental consciousness, price, information and knowledge, social context, and green product consumption and to examine the impact of quality of life, environmental consciousness, price, information and knowledge, social context, on green product consumption of green products in a Anuradhapura district. To achieve these objectives data was collected from 250 consumers in Anuradhapura district. The data were analyzed by using descriptive, correlation analyses and multiple regression analysis. Based on the decision rule, indicates there is a high level of quality of life, environmental consciousness, price, information and knowledge, social context and green product consumption. And there is a statistically and strong positive relationship between quality of life, environmental consciousness, price, information and knowledge, social context and green product consumption. Furthermore, there is a significant impact of quality of life, environmental consciousness, price, information and knowledge, social context on green product consumption

Keywords: Quality of Life, Environmental Consciousness, Price, Information and Knowledge, Social Context And Green Product Consumption

TABLE OF CONTENTS

A	CKNOWLEGEMENTi				
A	ABSTRACTii				
T	ABLE OF CONTENTSiii				
L	LIST OF TABLESix				
L	JST OF FIGURESxi				
A	ABBREVIATIONxii				
C	Chapter - 1 INTRODUCTION1				
	1.1 Background of the Study1				
	1.2 Problem Statement				
	1.3 Research Questions4				
	1.4 Research Objectives4				
	1.5 Significant of the Study5				
	1.6 Scope of the Study5				
	1.7 Chapter Organization5				
	1.8 Chapter Summary6				
(Chapter - 2 LITERATURE REVIEW7				
	2.1 Introduction				
	2.2 Motivation for Green Product Consumption				
	2.2.1 Quality of Life				
	2.2.2 Environmental Consciousness				
	2.2.3 Price9				
	2.2.4 Information and Knowledge9				
	2.2.5 Social Context9				
	2.3 Models and Theories				
	2.3.1 The Theory of Buyer Behavior10				

	2.3.2 Consumer Decision Model	12
	2.3.3 Theories of Reasoned Action (TRA) and Planged Behavior (TPB)	14
	2.4 Hypothesis of the Study	16
	2.4.1 Quality of Life and Green Product Consumption	16
	2.4.2 Environmental Consciousness and Green Product Consumption	17
	2.4.3 Price and Green Product Consumption	17
	2.4.4 Information and Knowledge and Green Product Consumption	18
	2.4.5 Social Context and Green Product Consumption	18
	2.5 Chapter Summary	19
(Chapter- 3 CONCEPTUALIZATION AND OPERATIONALIZATION	20
	3.1 Introduction	20
	3.2 Conceptual Framework	20
	3.3 Hypothesis	21
	3.4 Definitions of Variables	22
	3.4.1 Quality of Life	22
	3.4.2 Environmental Consciousness	22
	3.4.3 Price	22
	3.4.4 Information and Knowledge	23
	3.4.5 Social Context	23
	3.4.6 Green Product Consumption	23
	3.5 Operationalization	24
	3.5.1 Operationalization for Independent Variables	24
	3.5.2 Operationalization for Dependent Variable	25
	3.6 Chapter Summary	26
(Chapter - 4 RESEARCH METHODOLOGY	27
	4.1 Introduction	27

4.2 Research Design 28
4.2.1 Study Setting 28
4.2.2 Unit of Data Analysis
4.2.3 Time Horizon
4.2.4 Research Approach
4.3 Sampling Plan
4.3.1 Study Population
4.3.2 Sampling Technique
4.3.3 Sample Size
4.4 Method of Data Collection
4.4.1 Primary Data30
4.4.2 Secondary Data
4.5 Method of Data Presentation
4.5.1 Method of Measured of Personal Information
4.5.2 Method of Measuring the Research Information
4.6 Data Presentation Method
4.7 Method of Data Analysis
4.7.1 Reliability Analysis
4.7.2 Univariate Analysis
4.7.2.1 Mean
4.7.2.1 Mean 33 4.7.2.2 Standard Deviation 33
4.7.2.2 Standard Deviation
4.7.2.2 Standard Deviation
4.7.2.2 Standard Deviation

Chapter - 5 DATA PRESENTATION AND ANALYSIS
5.1 Introduction 37
5.2 Analysis of Reliability
5.3 Data Presentation
5.3.1 Data Presentation of Personal Information
5.3.1.1 Gender
5.3.1.2 Age
5.3.1.3 Civil status
5.3.1.4 Education
5.3.1.5 Income Level
5.3.2 Data Presentation and Analysis of Research Information
5.3.2.1 Univariate Analysis
5.3.2.1.1 Identify the Level of Quality of Life
5.3.2.1.2 Identify the Level of Environmental Consciousness
5.3.2.1.3 Identify the Level of Price
5.3.2.1.4 Identify the Level of Information and Knowledge
5.3.2.1.5 Identify the Level of Social Context
5.3.2.1.6 Identify the Level of Green Product Consumption
5.3.2.2 Bivariate analysis
5.3.2.2.1 Pearson's Correlation Analysis
5.3.2.2.1.1 Relationship between the Quality of Life, Environmental Consciousness, Price, Information and Knowledge, Social Context and Green Product Consumption
5.3.2.2.2 Multiple Regression Analysis
5.3.3 Testing Hypothesis
5.3.3.1 Testing Hypothesis 1
5.3.3.2 Testing Hypothesis 2

	5.3.3.3 Testing Hypothesis 3	52
	5.3.3.4 Testing Hypothesis 4	52
	5.3.3.5 Testing Hypothesis 5	52
5	.4 Chapter Summary	52
Ch	apter - 6 DISCUSSION	54
6	.1 Introduction	54
6	.2 Discussion of Personal Information of the Respondents	54
	6.2.1 Gender	54
	6.2.2 Age	54
	6.2.3 Civil status	55
	6.2.4 Educational	55
	6.2.5 Income Level	55
6	.3 Research Information	55
	6.3.1 Discussion for Objective One	55
	6.3.1.1 The Level of Quality of Life	55
	6.3.1.2 The Level of Environmental Consciousness	.56
	6.3.1.3 The Level of Price	.56
	6.3.1.4 The Level of Information and Knowledge	.57
	6.3.1.5 The Level of Social Context	.57
	6.3.1.6 The Level of Green Product Consumption	.57
	6.3.2 Discussion for Objective Two, Three, Four, Five and Six	.58
	6.3.2.1 Relationship between the Quality of Life, Environmental	
	Consciousness, Price, Information and Knowledge Social Context an	
	Green product consumption	
	6.3.3 Discussion for Objective Seven	50

6.3.3.1 The Impact of quality of life, environmental consciousness, price,
information and knowledge, social context on green product
consumption59
6.4 Discussion of Hypothesis Testing60
6.5 Chapter Summary61
Chapter - 7 CONCLUSION62
7.1 Introduction
7.2 Conclusion
7.2.1 First Objective
7.2.2 Second, Third, Fourth, Fifth and Sixth Objectives
7.2.3 Seventh Objective63
7.3 Contributions of the Study63
7.4 Recommendations64
7.5 Limitations of the Study65
7.6 Directions for Future Study65
LIST OF REFERENCES67
APPENDIX: 01 Research Questionnaire in English72
APPENDIX: 02 Research Questionnaire in Singhala76
APPENDIX: 03 Output of the Data Analysis80