## THE RELATIONSHIP BETWEEN ENVIRONMENTAL ASPECTS OF EMPLOYEES AND SUSTAINABILITY PERFORMANCE: THE MEDIATING ROLE OF EMPLOYEE GREEN BEHAVIOUR

BY

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## **ABSTRACT**

Sustainability is a major global concern and there has been an increased pressure on organizations from the stakeholders to broaden the focus of business performance beyond the financial performance. Companies should have a balance among financial, social and environmental performance in order to be competitive and to survive in the long term. Committed employees are the key asset of every organization and organizations can engage employees in improving their sustainability performance.

In this context, the purpose of the present study is to investigate the relationships among environmental aspects of employees, and sustainability performance with respect to green behaviour as a mediating variable. The statistical population included the employees of five selected commercial banks. In total, 236 questionnaires were distributed among relevant employees, out of which 173 questionnaires were returned and analyzed using bivariate and multivariate analyses.

The findings of the study revealed that there are strong positive and significant relationships among environmental knowledge and awareness, environmental attitude, organizational environmental support, employee green behaviour and sustainability performance. Similarly, environmental knowledge and awareness, environmental attitude and organizational environmental support separately have a significant and positive indirect effect on sustainability performance through employee green behaviour.

The findings of the study are expected to help both the researchers and practitioners. This study adds empirical research on how banks can implement sustainable practices into their operations by involving their employees and attempts to fill the research gaps exist in the related topic. In addition, results of the current study can provide practical implications for organizations' top managers to develop effective tools and motivate their subordinates to implement environmentally friendly behaviours to enhance sustainability performance as this examines how to improve employees' environmentally friendly behaviour by exploring their antecedents.

Keywords: Environmental Knowledge and Awareness, Environmental Attitude, Organizational Environmental Support, EGB and Sustainability Performance

## TABLE OF CONTENTS

ACKNOWLEDGMENT
ABSTRACTII
LIST OF TABLESXI
LIST OF FIGURESXI
LIST OF ABBREVIATIONSXVII
Chapter -1: INTRODUCTION
1.1 Background of the Study
1.2 Research Problem/Research Gap
1.3 Research Questions 6
1.4 Research Objectives
1.5 Significance of the Study
1.6 Scope of the Study9
1.7 Chapter Organization9
1.8 Chapter Summary
Chapter-2: LITERATURE REVIEW11
2.1 Introduction11
2.2 Environmental Knowledge and Awareness
2.3 Environmental Attitude
2.4 Organizational Environmental Support
2.5 Sustainability Performance
2.6 Employee Green Behaviour
2.7 Relationship between Environmental Knowledge and Awareness and Sustainability Performance
2.8 Relationship between Environmental attitude and Sustainability  Performance

2.9	Relationship between Organizational Environmental Support and
	Sustainability Performance
2.10	Relationship between Environmental knowledge and Awareness and
	Employee Green Behaviour
2.11	Relationship between Environmental Attitude and Employee Green
	Behaviour
2.12	Relationship between Organizational Environmental Support and Employee
	Green Behaviour
2.1	Relationship between Employee Green Behaviour and Sustainability
	Performance 28
2.14	Employee Green Behaviour mediates the relationship between
	Environmental Knowledge and Awareness and Sustainability Performance 30
2.15	Employee Green Behaviour mediates the relationship between
	Environmental Attitude and Sustainability Performance
2.16	Employee Green Behaviour mediates the relationship between
	Organizational Environmental Support and Sustainability Performance 33
2.17	Discussion
2.18	Research Gap
2.19	Theoretic support for the Conceptual Model
2	2.19.1 Theory of Planned Behaviour
2	2.19.2 Social Exchange Theory (SET)
2	2.19.3 Triple Bottom Line (TBL) Theory
2.20	Derivation of Conceptual Framework
2.21	Chapter Summary
Chap	oter-3: CONCEPTUALIZATION AND OPERATIONALIZATION 44
3.1 In	ntroduction
3.2 C	onceptual Framework
3.3 H	Typotheses of the Study

3.4 Environmental Knowledge and Assess
3.4 Environmental Knowledge and Awareness
3.5 Environmental Attitude
3.6 Organizational Environmental Support
3.7 Sustainability Performance
3.8 Employee Green Behaviour48
3.9 Operationalization
3.10 Chapter Summary
Chapter-4: RESEARCH METHODOLOGY
4.1 Introduction
4.2 Research Philosophy
4.2 Research Philosophy 53 4.3 Research Approach
4.3 Research Approach 53
4.4 Research Strategy
4.5 Methodological Choice
4.6 Time Horizon
4 8 Population of the St. 1
4.8 Population of the Study
4.9 Method of Data Collection and Source
4.10 Research Instrument
4.11 Source of Measurement
4.12 The Pilot Study
4.13 Validity and Reliability of Instruments
4.13.1 Validity
4.13.2 Reliability
4.14 Unit of Data Analysis
4.15 Method of Data Analysis
4.15.1 Bivariate Analysis: Objective One
4.15.1.1 Correlate Analysis
63

4.15.2 Multivariate Analysis: Objective Two, Three and Four
4.15.2.1 Mediation Analysis through Regression
4.16 Method of Data Evaluation
4.16.1 Bivariate Analysis - Correlation
4.16.2 Multivariate Analysis – Mediation 67
4.16.2.1 Mediation Effect and Tests of Statistical Significance of Mediation
4.16.3 Hypothesis Testing
4.17 Data Presentation 69
4.18 Ethical Consideration 69
4.19 Chapter Summary
Chapter – 5: DATA PRESENTATION AND ANALYSIS
5.1 Introduction 71
5.2 Analysis of Reliability
5.3 Analysis of Personal Information
5.3.1 Distribution of Commercial Banks
5.3.2 Distribution of Age
5.3.3 Distribution of Gender
5.3.4 Distribution of Educational Qualification
5.3.5 Distribution of Job Position
5.3.6 Distribution of Job Experience
5.4 Data Presentation and Analysis of Research Objectives
5.4.1 Descriptive Statistics of the Study Variables
5.4.1.1 Levels of Study Variables according to Selected Banks
5.4.2 Bivariate Analysis
5 4 2 1 Correlation Analysis

5.4,2.1.1	Correlation Analysis between Environmental Knowledge and Awareness and Sustainability Performance
5.4.2.1.2	Correlation Analysis between Environmental Attitude and Sustainability Performance
5.4.2.1.3	Correlation Analysis between Organizational Environmental Support and Sustainability Performance 81
5.4.2.1.4	Correlation Analysis between Environmental Knowledge and Awareness and Employee Green Behaviour
5.4.2.1.5	Correlation Analysis between Environmental Attitude and Employee Green Behaviour
5.4.2.1.6	Correlation Analysis between Organizational Environmental Support and Employee Green Behaviour 84
5.4.2.1.7	Correlation Analysis between Employee Green Behaviour and Sustainability Performance
5.4.3 Multivariate	Analysis – Mediation Analysis
5.4.3.1 Objectiv	e Two
	Step 1 - Simple Regression of Environmenta Knowledge and Awareness and Sustainability Performance
5.4.3.1.2	Step 2 – Simple Regression of Environmental Knowledge and Awareness and Employee Green Behaviour
5.4.3.1.3	Step 3 – Simple Regression of Employee Green Behaviour and Sustainability Performance
5.4.3.1.4	Step 4 – Multiple Regression of Sustainability Performance on both Environmental Knowledge and Awareness and Employee Green Behaviour
5.4.3.1.5	Mediation Effect and Test of Statistical Effect of Mediation One
5.4.3.2 Objectiv	e Three
5.4.3.2.1	Step 1 – Simple Regression of Environmental Attitude and Sustainability Performance

5.4.3.2.2 Step 2 – Simple Regression of Environmental Attitude and Employee Green Behaviour
5.4.3.2.3 Step 3 – Simple Regression of Employee Green  Behaviour and Sustainability Performance
5.4.3.2.4 Step 4 – Multiple Regression of Sustainability  Performance on both Environmental Attitude and
Performance on both Environmental Attitude and Employee Green Behaviour
5.4.3.2.5 Mediation Effect and Test of Statistical Effect of
Mediation Two
5.4.3.3 Objective Four
5.4.3.3.1 Step 1 – Simple Regression of Organizational
Environmental Support and Sustainability Performance 108
5.4.3.3.2 Step 2 – Simple Regression of Organizational
Environmental Support and Employee Green Behaviour 110
5.4.3.3.3 Step 3 – Simple Regression of Employee Green
Behaviour and Sustainability Performance
5.4.3.3.4 Step 4, – Multiple Regression of Sustainability
Performance on both Organizational Environmental
Support and Employee Green Behaviour
5.4.3.1.5 Mediation Effect and Test of Statistical Effect of
Mediation Three
5.5 Chapter Summary
Chapter – 6: DISCUSSION ON FINDINGS 119
6.1 Introduction
6.2 Discussion on Personal Information
6.2.1 Bank of the Respondents
6.2.2 Age group of the Respondents
6.2.3 Distribution of Gender 120
6.2.4 Distribution of Educational Qualification 120
re z a Engirinación de Educadonal Ellianneanon († 71)

6.2.5 Distribution of Job Position	120
6.2.6 Distribution of Job Experience	120
6.3 Discussion on Research Information	121
6.3.1 Discussion on Descriptive Statistics of the Study Variables	121
6.3.1.1 Discussion on Levels of study Variables according to Selected Banks	121
6.3.2 Discussion on Research Objective One	
6.3.2.1 Relationship between Environmental Knowledge and Awareness and Sustainability Performance.,	122
6.3.2.2 Relationship between Environmental Attitude and Sustainability  Performance	123
6.3.2.3 Relationship between Organizational Environmental Support and Sustainability Performance	124
6.3.2.4 Relationship between Environmental Knowledge and Awareness and Employee Green Behaviour	
6.3.2.5 Relationship between Environmental Attitude and Employee Green Behaviour	126
6.3.2.6 Relationship between Organizational Environmental Support and Employee Green Behaviour	126
6.3.2.7 Relationship between Employee Green Behaviour and Sustainability Performance	127
6.3.3 Discussion on Research Objective Two	128
6.3.4 Discussion of Research Objective Three	132
6.3.4 Discussion of Research Objective Four	136
6.4 Results of Hypothesis Testing	40
6.5 Chapter Summary	.41
Chapter-7: CONCLUSIONS AND RECOMMENDATIONS	42
7.1 Introduction	12

7.2 Conclusions of the Research Objectives
7.2.1 Conclusion of Objective One
7.2.2 Conclusion of Objective Two
7.2.3 Conclusion of Objective Three
7.2.4 Conclusion of Objective Four
7.3 Implications of the Study
7.3.1 Theoretical Implications
7.3.2 Practical Contribution
7.4 Recommendation of this Study
7.5 Limitations of the Study
7.6 Directions for Future Research
LIST OF REFERENCES152
APPENDIX A - Research Questionnaire
APPENDIX B - SPSS Output of Reliability Testing
APPENDIX C - SPSS Output of Distribution of Demographic Factors 201