

EFFECTIVENESS OF THE REHABILITATION AND RECONSTRUCTION PROGRAMMS CONDUCTED BY THE GOVERNMENT AND NON GOVERNMENT INSTITUTIONS IN KILINOCHCHI DISTRICT

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ABSTRACT

The institutions make the vital role in the affected families. This research book is clearly identified all the services of the institutions with that its satisfaction levels of the beneficiaries also measured through the questionnaires respondents.

The first chapter is the Introduction. This deals mainly the problems in the research, and it clearly explains the objectives of the study, assumption of the study and limitation of this study. Here problem is that the through institutions services people are fully resettle led and yet not achieve the objective of the rehabilitation and these services are not effectiveness for improving the quality of live of the peoples.

Chapter two explains the literature review of the research study. It deals with mainly the introduction to the rehabilitation, meaning of the services and guidance and standard of the services provided by the institutions.

Chapter three deals with the methodology of the study .It concern the conceptualization and methodology under this method of sampling, method of data presentation and method of evaluations

The chapter four is data presentation and analyzing. This analysis that respondent's result through a structured questionnaire relating to the rehabilitation and reconstruction work in kilinochchi district.

The chapter five that clearly describe problems faced by the beneficiaries or returnees and institution when conducting the services to the people.

The chapter six deal with the conclusion and recommendation for the problem faced by the beneficiaries and institutions with that it deals what are the changes must be implement by these institutions.

I hope this research is useful to all the government institutions and non-government institutions and its Well-wishers to know the problems faced by the participators and beneficiaries. So in order to enhance the beneficiaries satisfaction some recommendation have been give in the chapter six.

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