

**A STUDY ON JOB SATISFACTION OF EMPLOYEES
WORKING IN THE HEALTH DEPARTMENT IN THE
BATTICALOA DISTRICT**



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ABSTRACT

Employees' job satisfaction is important to every organization. If employees are dissatisfied with their job, then their performance tends to reduce at work place. This in turn reduces the performance of the organization. This research study analyses whether the Health Department employees are satisfied with their job or not.

The objective of this research study is to find out the job satisfaction level of employees working in Health Department. For these research five factors such as, pay, promotion, the work itself, supervision, co workers and the working condition are conceptualized in this research.

There are 1130 employees working in this organization. Out of this 100 have been selected for sample and questionnaire has been given to those employees. Collected data have been analyzed using univariate analysis and presented in the form of tables, bar chart and pie charts.

This research study has come to the conclusion that the Co workers are high level satisfaction and Pay, Work Itself, Supervision and promotion are moderately satisfied, but working condition are the dissatisfaction factors with job satisfaction of Health Department. There fore it should be considered to improve the level of job satisfaction of employees key suggestions are given, such as salary increment, additional allowances, promotional opportunities not on political influence, having get together functions, providing good working conditions and so on, the satisfaction level of employees would be increased if these recommendations are considered..

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