

**RELATIONSHIP BETWEEN EMOTIONAL
INTELLIGENCE AND COMMITMENT OF MANAGERIAL
STAFF IN GOVERNMENT ORGANIZATIONS OF
BATTICALOA DISTRICT**



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Abstract

Organizational success largely depends upon the high commitment of employees. There are so many factors behind high commitment; it is a result of the multiple factors. Human effort has a lot to do when we talk about the commitment. Emotional intelligence is one of the factor among them. Emotional intelligence is about the management of emotions. Emotions may be managed for any situation for the desired results.

This study focuses on the relationship between emotional intelligence (EI) and commitment of managerial staff in government organizations of Batticloa district. It discusses the various aspects and applications of EI, in particular its influence on commitment. Data was collected through a self administered questionnaire from the managerial staff of government organizations of Batticloa district and SPSS version 11 was used for data analysis. These two are interrelated and we can conclude that EI can have a positive effect on commitment in moderate level, and this increase the commitment and involvement at the organization. This positive effect is supported by results on a study of government organizational managerial staff. The Implications of the findings are discussed.

Keywords- Emotional intelligence - commitment

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