

**An Empirical Investigation on the Relationship between  
“Employee Engagement” And “Job Satisfaction”-  
Special Reference to National Water Supply and  
Drainage Board in Trincomalee District.**



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## ABSTRACT

Employee engagement has emerged as a popular organizational concept in recent years. It is the level of commitment and involvement of an employee towards the organization and its values. An engaged employee is aware of business context, and works with colleagues to improve performance within the job for the benefit of the organization. Employee engagement develops positive attitude among the employees towards the organization. This research focuses on various factors which lead to employee engagement and what is the relationship between employee engagement and job satisfaction and what should national water supply and drainage board in Trincomalee do to make the employees engaged. Proper attention on engagement strategies will increase the organizational effectiveness in terms of higher productivity, profits, quality, customer satisfaction, employee retention and increased adaptability.

The objective of this research is, to study on how employee Engagement related on job satisfaction in national water supply and drainage board in Trincomalee district. Further, this study also aims to achieve the following as the secondary objectives, to identify the causes for satisfaction level, to identify the level of employee engagement.

**(Key words: Employee engagement and Job satisfaction.)**

# LIST OF CONTENTS

	Page No
Acknowledgement	i
Abstract	ii
Table of Contents	iii
List of Tables	vi
List of Figures	vii
<b>CHAPTER ONE: INTRODUCTION</b>	<b>1-5</b>
1.0 Background of the Study	1
1.1 Problem Statement	3
1.2 objectives of study	4
1.3 Significance of the Study	4
1.4 The limitations of research	5
1.5 overview of the study	5
1.6 summary	5
<b>CHAPTER TWO: LITERATURE REVIEW</b>	<b>7-27</b>
2.1 Introduction	7
2.2 Definition of Engagement	8
2.3 Importance of Employee Engagement	9
2.4 Dimensions of Engagement	11
2.5 Definition of Job satisfaction	20
2.6 Dimensions of Job Satisfaction	25
2.7 Job satisfaction and Employee Engagement	27
2.8 Summary	
<b>CHAPTER THREE:</b>	
<b>CONCEPTUALIZATION AND OPERATIONALIZATION</b>	<b>28-34</b>
3.1 Introduction	28
3.2 Conceptualization	28
3.3 Conceptual frame work	29

3.3 Definition of variables	30
3.4 Operationalization	32
3.5 Summary	34
<b>CHAPTER FOUR: METHODOLOGY</b>	<b>35-41</b>
4.1 Introduction	35
4.2 Research Design	35
4.3 Research sampling	35
4.4 Primary of Data Collection	37
4.5 Data analysis and evaluation	39
4.6 Summary	41
<b>CHAPTER FIVE: DATA PRESENTATION AND ANALYSIS</b>	<b>42-63</b>
5.1 Introduction	42
5.2 Overview of the survey	42
5.3 Demographic Data	42
5.4 Identify the level of employee engagement	49
5.5 Overall engagement dimensions	55
5.6 Level of Job Satisfaction	56
5.7 Overall analysis	60
5.8 Summary	63
<b>CHAPTER SIX: DISCUSSION</b>	<b>64-71</b>
6.1 Introduction	64
6.2 Discussion on Research Information	64
6.3 Summary	71
<b>CHAPTER SEVEN: CONCLUSION AND RECOMMENDATIONS</b>	<b>72-77</b>
7.1 Introduction	72
7.2 Conclusion	72
7.3 Conclusion of variables	73
7.4 Recommendation	75
7.5 Implication	77
7.6 Summary	77

Appendices

References

78

Appendix 01: Questionnaire (English)