

**A STUDY ON THE SATISFACTION OF STUDENTS ON THE SERVICES
PROVIDED BY THE FACULTY OF COMMERCE AND MANAGEMENT
EASTERN UNIVERSITY, SRILANKA.**

PERMANENT REFERENCE

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2002.

Abstract

The analysis I made on the caption knows as “A study on the satisfaction of students on the services provided by the faculty of commerce and management, Eastern university, Srilanka” has helped to perceived the differences of performance of these students and submit meaningful facts how to resolve this problem.

Objective

The main idea in teaching the students teaching and learning is to find out the needs and expectations the students and to give them full satisfaction. Through this research the student's idea has been disclosed and could be able to measure their satisfaction. There is no doubt that this research will be great use to the students, teachers and all those who have connection to this institution.

Finding

Among the 412 students 100 were selected at random sample and 100 questionnaire distributed to them, by this their ideas have been well discovered. Four conceptualizing has done this research. That is a lecturer, Curriculum, Classroom facilities, Conduct of examination, through this satisfaction situation of the students have been researched. Therefore to what extend this teaching and learning has course dissatisfaction among the students and how this had affected them well apparent. Regarding to the conceptualization very well handled.

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