

**A STUDY ON JOB SATISFACTION OF RAILWAY
STATION EMPLOYEES WITH SPECIAL
REFERENCE TO FORT RAILWAY STATION
COLOMBO**



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ABSTRACT

Employees Job Satisfaction is important to every organization. If employees are dissatisfied with their job, then their performance tends to reduce at work place. This inturn reduce the performance of the organization. In this research study analyses Whether the Fort Railway Station employees are satisfied with their job or not. The research aims to find out the factors, which are to be influence to Job Satisfaction of Fort Railway Station. For this research fine factors are to be taken such as Pay, Promotion, Supervision, and Work Itself & Working Environment. There are 252 employees are working in this organization. Out of this 100 have been selected for sample and questionnaire have been given to those employees. Collected data have been analyzed using Univariate Analysis and evaluation at 95% confidence limit. It has consists of five chapters that are Introduction, Literature review, Data Analysis, Presentation & Evaluation, Discussion and Conclusion & Recommendation.

In the first chapter it has considered the Introduction, Problem of Research, Objective of Research, Conceptualization that is related to the Research, Method to used to collect & evaluate the data, Limitations and Assumption.

Second chapter consists about Job Satisfaction, Importance of Job Satisfaction, Job Satisfaction Theories and Factors that are influencing Job Satisfaction. In the third chapter Collected information Presented and were analyze. It consists of the Personal Information and Information regarding the Job Satisfaction. All the evaluations of the data were discussed in the fourth chapter that are Personal and Research Information.

This research study has come to the conclusion that the Pay, Supervision and Work Itself & Working Environment are moderately satisfied with Job Satisfaction of Fort Railway Station, but Promotion as a dissatisfaction factor with Job Satisfaction of Fort Railway Station. I would also like to suggest some recommendation and implication to achieve the research objective. This is the final chapter.

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