

PERMANENT REFERENCE

A Studied on Quality of Work Life of Employees of Ceylon Petroleum Corporation

— Special Reference to Batticaloa District —

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Abstracts

Petroleum Corporation is taking a crucial part in the success of the government institution, therefore it is important to preserve the employees in an efficient manner to obtain maximum of their performance. However the performance of employees in Batticaloa district is not in the satisfactory level, therefore I intended to carryout my research in this area. It has consist of five chapters that are Introduction, Literature, Review, Data analysis and presentation, Discussion and Conclusion and Recommendation

In the first chapter it has considered the introduction, Problem of research, Objective of the research, significant of the study and the conceptualization which is related to the research and the methodologies used to collect data and limitations.

The second concepts regarding quality of work life and the performance and also reflects the most suitable concept to this research.

In the third chapter collected information presented and was analysis. It consists of the personal information and the performances.

All the evaluations of the data were discussed in the fourth chapter that are personal information, Discussion of quality of work life.

Eventually in the final chapter, it has included conclusion and recommendation to achieve the research objective.

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