"AN EVALUATION OF THE PERFORMANCE OF TRAINING PROGRAM FOR NON-ACADEMIC STAFF AT THE EASTERN UNIVERSITY SRI LANKA"

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Abstract

This research started the same way as most research projects. In this case the topic of interest is the Evaluation of the Performance of Training Program for Non-Academic Staff at EUSL. The idea was further refined and a general question was formulated to understand the phenomenon, which dimensions associated with the Evaluation of Performance of the Training Program?

There are four variables taken into consideration those are Reaction, Learning, Behaviour and Result to Evaluate the Training Performance.

Here Trained Non-Academic Staff were taken as a sample. Secondary and primary data were collected to evaluate the performance of training. Primary data were collected through questionnaire and direct interviews. Questionnaire was set to collect information on four variables.

Then collected data were processed by spss and the averages and standard deviation of each variable were taken to evaluation.

Finally recommendations are suggested to improve the performance of Training Program of EUSL.

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