

# “A STUDY ON EFFECTIVENESS OF THE TRAINING SYSTEM”

(With Special Reference to National Saving Bank in Ampara District)

# 1069

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## Abstract

The research study has intended the title 'A study on the effectiveness of training system of NSB in Ampara district'. The aim of this study is to measure the effectiveness of training programmes conducted by NSB to its employees and to identify the extent which factors that are being pre requisite of an effectiveness of training programmes. Such factors are stemmed into the conceptual framework namely; training need analysis, resource personal, trainer and trainee commitment, training method and evaluation.

The primary and secondary data were collected and used for this study. Primary data was collected from employees of NSB in which 40 employees were selected as a sample and questionnaires were issued to them to collect the primary data the secondary data was collected from interview, document analysis. The collected data presented in the form of tables and bar charts.

If the training programmes should be in high level of effectiveness the above mention five variables are essential. But the research findings shows, the effectiveness of training programme conducted by NSB was in moderate level almost all the variables contributed moderately in determined the research output.

That is to say the training need analysis was in moderate level, the resource person is good, trainer & trainee commitment is too moderate level, training method is appropriate for the training programme and evaluation was existed in determine the moderate effectiveness of training programme.

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