"A STUDY ON THE IMPACT OF EMOTIONAL INTELLIGENCE ON EMPLOYEE PERFORMANCE"

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ABSTRACT

This article investigates the Impact of emotional intelligence on employee performance in selected school of paddiruppu zone. Emotional intelligence develops innovational creativity in individuals and as a result, helps in the improvement people's job performance (Ganji, 2011; Hasanzadeh, 2009). In addition, what is of paramount importance in the process of job performance is facilitating the communication within organization which is another function of emotional intelligence (Ganji, 2011). Emotional intelligence has the power to better explain the people's workplace performance. Its role is to change attempts, management effectiveness, training and the performance of organization within the organization (such as bank, school, and company). There are several research related with Emotional intelligence but in the context of educational sector there are rare review to analyze the impact of emotional intelligence on employee performance in selected school.

A case research methodology employed by selected 100 employees through disproportionate random sampling method. The questions specially addressed whether it is high level impact of EI on performance of employee or not in high level with evaluations of Self Awareness, Self Management, Social Awareness and Relationship Management. The principal objective of this research is to identify the Relationship of emotional intelligence on performance of employee in selected school.

Keywords: Emotional Intelligence (EI), Employee Performance (EP), Self Awareness, Şelf Management, Social Awareness, Relationship Management.

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