

**“EMOTIONAL INTELLIGENCE OF PROJECT TEAM  
MEMBERS AND PROJECT SUCCESS: THE MEDIATING ROLE  
OF JOB SATISFACTION AND TRUST IN BATTICALOA  
DISTRICT”**

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## Abstract

The number of projects is increasing across many sectors and the associated challenges are substantial. Using a survey this study aims to understand how project team member's emotional intelligence (EI) contributes to project success. This study proposed and tested conceptual model linking emotional intelligence to project success and examine the mediating effects of project team member's job satisfaction and trust on the relationship between emotional intelligence and project success.

An empirical knowledge gap was observed by reviewing the existing literature regarding the current study. Hence in order to fill this gap this study is carried out with two main objectives. They are to assess the level of emotional intelligence, job satisfaction, and trust of project team members and the level of project success, and to assess the mediating effects of the job satisfaction and trust of the project team members in the relationship between emotional intelligence of project members and project success. In order to achieve this study objective, primary data were collected from 114 project team members in the organizations Batticaloa District. The univariate and regression analyses were used to achieve the study objectives.

The result of this study revealed that there are high level of emotional intelligence, job satisfaction, and trust among project team members and the high level of project success. Results indicated that emotional intelligence has a positive impact on project success, job satisfaction, and trust. In addition, findings revealed that job satisfaction partial mediate the relationship between project team member's emotional intelligence and project success, at the same time trust did not mediate the above relationship.

*Key words:* Emotional Intelligence, Job satisfaction, Trust, Project Success

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