

A STUDY ON COMMUNITY PERCEPTION ON TOURISM  
IMPACT: SPECIAL REFERENCE TO PASSIKUDA

KACHCHI MOHAMED MOHAMED RIFAS



DEPARTMENT OF MANAGEMENT  
FACULTY OF COMMERCE AND MANAGEMENT  
EASTERN UNIVERSITY, SRI LANKA

## Abstract

Tourism is referred as the world's largest industry and it helps to achieve economic goals in destination areas including Sri Lanka. It seems that a successful tourism sector plays a key role in improving the economic situation and escaping poverty. Tourism development will be more successful with the involvement of the local communities as their positive perception and attitudes. So, tourism planners should consider the local communities' involvement and perception in tourism industry. The aim of this study is to investigate the community perception level on tourism impact in Passikuda area. Based on the comprehensive literature review, three tourism impact dimensions were identified which could measure the level of community perception on tourism. They are namely economic impacts, social impacts and environmental impacts. So, the study mainly analyses the objectives that level of community perception on three tourism impact dimensions. The study mainly considers the primary data. The primary data were collected through closed structured questionnaire from 150 community members of Passikuda and used univariate and bivariate analysis techniques in order to analyse data and find the results of study objectives. At the same time the results show that community perception on tourism impact is in high level. Furthermore, community perception on economic impacts and environmental impacts is in high level. Meanwhile community perception on social impacts is in moderate level. The study findings provide an opportunity to understand community perception for tourism planners and local authorities.

**Keywords:** Community Perception, Tourism Impacts, Economic Impacts, Social Impacts, Environmental impacts, Tourism in Passikuda.

## Table of Contents

	Page No.
Acknowledgement.....	I
Abstract.....	II
Table of Contents.....	III
List of Tables.....	VIII
List of Figures.....	X
Abbreviations.....	XI
<b>1. Chapter – 1 Introduction.....</b>	<b>1-5</b>
1.1    Background of The Study.....	1
1.2    Research Problem.....	3
1.3    Research Questions.....	3
1.4    Research Objectives.....	4
1.5    Significance of The Study.....	4
1.6    Scope of The Study.....	4
1.7    Organization of Chapter.....	4
1.8    Chapter Summary.....	5
<b>2. Chapter -2 Literature Review.....</b>	<b>6-14</b>
2.1    Chapter Introduction.....	6
2.2    Tourism.....	6
2.3    Tourism Development.....	6
2.4    Benefits and Costs of Tourism.....	7
2.5    Tourism Impact.....	7
2.6    Community's Perception.....	7
2.7    Community's Perception's Determiners.....	9
2.7.1 Socio-demographic Perspective.....	9
2.7.2 Educational Level .....	9
2.7.3 Age.....	10
2.7.4 Gender.....	10
2.8    Economic Dependency.....	10
2.9    Economic Impact of Tourism Development .....	11
2.10   Social Impacts of Tourism Development.....	12

2.11	Environmental Impacts of Tourism Development.....	13
2.12	Chapter Summary.....	14
<b>3.</b>	<b>Chapter -3 Conceptualization and Operationalization.....</b>	<b>15-19</b>
3.1	Introduction.....	15
3.2	Conceptualization.....	15
3.2.1	Tourism Development.....	15
3.2.2	Community's Perception.....	16
3.2.3	Economic Impact .....	16
3.2.4	Social Impacts.....	16
3.2.5	Environmental Impacts.....	17
3.3	Operationalization.....	17
3.4	Chapter Summary.....	18
<b>4.</b>	<b>Chapter -4 Methodology.....</b>	<b>20-25</b>
4.1	Introduction.....	20
4.2	Purpose of the Study.....	20
4.3	Method of Data Measurement.....	20
4.3.1	Method of Measuring the Personal Factors.....	20
4.3.2	Method of Measuring Research Information.....	20
4.4	Unit of Analysis.....	21
4.5	Sampling Method.....	21
4.5.1	Study Population.....	21
4.5.2	Sample Size.....	21
4.6	Time Horizon.....	22
4.7	Method of Data Collection.....	22
4.7.1	Primary Data.....	22
4.7.2	Questionnaire.....	22
4.7.3	Secondary Data.....	23
4.8	Method of Data Analysis.....	23
4.9	Method of Data Evaluation.....	23
4.9.1	Univariate Analysis.....	24
4.9.2	Mean.....	24

4.9.3	Standard Deviation.....	24
4.10	Reliability.....	24
4.11	Chapter Summary.....	25
<b>5.</b>	<b>Chapter -5 Data Presentation and Analysis.....</b>	<b>26-45</b>
5.1	Introduction.....	26
5.2	Personal Information.....	26
5.2.1	Gender.....	26
5.2.2	Marital Status.....	26
5.2.3	Age of Members.....	27
5.2.4	Education Level.....	27
5.2.5	Employment Status .....	28
5.2.6	Monthly Income.....	28
5.2.7	Residence Duration.....	29
5.2.8	Working Industry .....	29
5.2.9	Frequency of Gender by Working Sector.....	29
5.2.10	Frequency of Marital Status by Working Sector.....	30
5.2.11	Frequency of Age Group by Working Sector...	30
* 5.2.12	Frequency of Education Level by Working Sector.....	31
5.2.13	Frequency of Monthly Income by Working Sector.....	32
* 5.2.14	Frequency of Duration of Residence by Working Sector.....	33
5.3	Analysis of Reliability of the Instruments.....	33
5.4	Frequency Distribution Analysis of Research Information.....	34
5.4.1	Economic Impacts .....	34
5.4.2	Social Impacts .....	36
5.4.3	Environmental Impacts .....	38
5.5	Level of Community Perception on Tourism Impacts....	39
5.5.1	Level of Economic Impacts .....	39

5.5.2	Level of Social Impacts .....	41
5.5.3	Level of Environmental Impacts.....	42
5.6	Overall Community Perception on Tourism Impacts.....	43
5.6.1	Overall perception related with working sector	44
5.7	Chapter Summary.....	45
<b>6.</b>	<b>Chapter -6 Finding and Discussion.....</b>	<b>46-54</b>
6.1	Introduction.....	46
6.2	Discussions on Personal Information.....	46
6.2.1	Community Members Personal Information...	46
6.2.1.1	Gender .....	46
6.2.1.2	Marital Status.....	46
6.2.1.3	Age of Members.....	47
6.2.1.4	Educational Level.....	47
6.2.1.5	Employment Status.....	47
6.2.1.6	Monthly Income .....	48
6.2.1.7	Residence Duration.....	48
6.2.1.8	Working Sector.....	48
6.2.1.9	Frequency of Gender by Working Sector.....	49
6.2.1.10	Frequency of Marital Status by Working Sector.....	49
6.2.1.11	Frequency of Age Group by Working Sector.....	49
6.2.1.12	Frequency of Education Level by Working Sector.....	50
6.2.1.13	Frequency of Monthly Income by Working Sector.....	50
6.2.1.14	Frequency of Residence Duration by Working Sector.....	50

6.3	Discussion on research information.....	51
6.3.1	Discussion on Reliability Analysis.....	51
6.3.2	Discussion on Economic Impacts.....	51
6.3.3	Discussion on Social Impacts.....	52
6.3.4	Discussion on Environmental Impacts.....	53
6.3.5	Discussion on Overall Community Perception on Tourism Impacts.....	54
4.3.6	Overall Perception Related with Working Sector.....	54
6.4	Chapter Summary.....	54
<b>7.</b>	<b>Chapter 7- Conclusions and Recommendations.....</b>	<b>55-60</b>
7.1	Introduction.....	55
7.2	Conclusions of Research Study.....	55
7.2.1	Conclusion of Objective –One.....	55
7.2.2	Conclusion of Objective –Two.....	56
7.2.3	Conclusion of Objective –Three.....	57
7.2.4	Conclusion of Objective –Four.....	57
7.3	Recommendations.....	57
7.3.1	Recommendations of Objective -One.....	58
7.3.2	Recommendations of Objective -Two.....	58
7.3.3	Recommendations of Objective -Three.....	59
7.4	Limitation of the Study.....	59
References.....		61
Appendix-1 Questionnaire.....		66