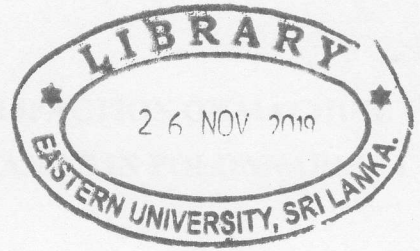


**IMPACT OF SOCIAL SUPPORT ON JOB SATISFACTION OF
MACHINE OPERATORS IN SELECTED APPAREL
COMPANIES IN POLONNARUWA**

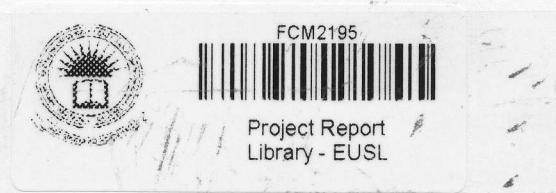
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Department of Management

Faculty of Commerce and Management

Eastern University, Sri Lanka

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ABSTRACT

This study attempts to find out the impact of social support on job satisfaction of machine operators in selected apparel companies in Polonnaruwa, where the social support are the independent variables, while the machine operator's job satisfaction dependent variable. In accordance with literature review and empirical findings, there are literature and empirical knowledge gaps regarding the relationship between social support and job satisfaction and impacts of social support on job satisfaction of machine operators. This study was conducted to fill these gaps with three objectives of the selected apparel companies in Polonnaruwa.

Stratified Random Sampling Procedure is used in this research based on the availability of respondents, studying only on the impact of social support on job satisfaction of machine operators in selected apparel companies in Polonnaruwa. A questionnaire is designed using five-point likert scales and distributed machine operators selected two apparel companies in Polonnaruwa. Data are collected from three hundred thirteen (313) machine operators and analyze it using Descriptive statistics, Correlation and Regression analysis.

Results showed that social support positively and significantly impact on job satisfaction. Also emotional support and instrumental support high positively related to job satisfaction. The findings of this study are useful in further enlarging and enriching applications of these concepts in practice.

Keywords: *Emotional Support, Instrumental Support, Job Satisfaction*

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