IMPACT OF GREEN ADVERTISEMENT AND GREEN BRAND AWARENESS ON GREEN SATISFACTION IN POLGAHAWELA, KURUNEGALA DISTRICT

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ABSTRACT

A business going green makes customers feel that it is trustworthy business. Customer make high level of satisfaction when consuming Green products. Green products are less harmful to the environment as well as customer health when other products are harmful to the environment as well consumer health. The aim of this research paper is to find out what is the overall impact of Green Advertisement and Green Brand Awareness on Green satisfaction in Polgahawela, Kurunegala district. Green Advertisement and Green Brand Awareness describe as independent variables and Green Satisfaction describe as dependent variable. Conceptual model is developed based on the existing literature. Primary data has been used for the study data were obtain from 200 customers who are using green products in Polgahawela, Kurunegala district to measure the objective of the study. The collected data has been analyzed by using descriptive statistics, correlation analysis and regression analysis.

According to descriptive analysis results, mean value of study variables, indicates there is High level of Green Advertisement, Green Brand Awareness and Green satisfaction in Polgahawela, Kururnegala district. Further it has strong positive relationship between Green Advertisement Green Brand Awareness and Green satisfaction have been found. According to the regression analysis, it shows that there is positive impact of Green Advertisement and Green Brand Awareness on Green Satisfaction in Kurunegala district.

Key Words: Green Advertisement, Green Brand Awareness, Green Satisfaction

TABLE OF CONETENT

ACKNOWLEDGEMENTi
ABSTRACTii
TABLE OF CONTENT iii
LIST OF TABLE
LIST OF FIGURES
ABBREVIATIONSix
1 INTRODUCTION
1.1 Background of the Study
1.2 Problem Statement
1.3 Research Questions
1.4 Research Objectives4
1.5 Significant of the Study
1.6 Scope of the Study
1.6 Scope of the Study
1.8 Chapter summary
2 LITERATURE REVIEW
2.1 Introduction
2.2 Green Advertisement
2.3 Green Brand Awareness
2.4 Green Satisfaction
2.5 The Relationship between Green Advertisement and Green Satisfaction11
2.6 The Relationship between Green Brand Awareness and Green Satisfaction12
2.7 Chapter Summery
3 CONCEPTUALIZATION AND OPERATIONALIZATION
3.1 Introduction
3.2 Conceptualization
3.3 Definition of Key Variables
3.3.1 Green Advertisement
3.3.2 Green Brand Awareness
3.3.3 Green Satisfaction
3.4 Operationalization

	3.5 Chapter Summary	20
4	METHODOLOGY	21
	4.1 Introduction	21
	4.2 Research Design	21
	4.2.1Variables of the study	21
	4.2.2 Time Horizon	
	4.2.3 Unit of Analysis	22
	4.2.4 Research Strategy	
	4.3 Research Approach	22
	4.4 Sample size and Sampling method	23
	4.4.1 Sampling	23
	4.4.2 Sample size	23
	4.4.3 Sampling Method	23
	4.5 Method of Data Collection	
	4.5.1 Questionnaire.4.6 Method of Measurement.	24
	4.6 Method of Measurement.	25
	4.7 Reliability	25
	4.8 Data Analysis	26
	4.8.1 Univariate Analysis	26
	4.8.2 Bivariate and Multivariate	27
	4.8.2.1 Correlation Analysis	28
	4.8.2.2 Regression Analysis.	28
	4.9 Data Presentation	
	4.10 Method of Data evaluation	29
	4.11 Hypotheses Testing	29
	4.12Summery	31
	4.12Summery	32
	5.1 Introduction	32
	5.2 Reliability Test	32
	5.3 Data Presentation for the Personnel Information	33
	5.3.1 Gender	33
	5.3.2 Marital Status	33
	5.3.3 Educational Level	34
	5.3.4 Work Situation of the Respondents	34
	5.3.5 Age Range of the Respondents	

5.3.6 Income Level of Respondent			
5.4 Data Analysis for Research Information			
5.4.1 Univariate Analysis			
5.4.2 Bivariate and Multivariate Analyses			
5.5 Chapter Summary			
6 FINDINGS AND DISCUSSION			
6.1 Introduction			
6.2 Discussion of the personal information			
6.2.1 Gender			
6.2.2 Marital Status			
6.2.3 Education Level			
6.2.4 Work Situation			
6.2.5 Age Range			
6.2.6 Income Level			
6.3 Discussion of Research Information			
6.3.1 Impact of Green Advertisement on Green Satisfaction			
6.3.2 Impact of Green Brand Awareness on Green Satisfaction			
6.3.3 Impact of Green Advertisement and Green Brand Awareness on Green Satisfaction			
Satisfaction. 53 6.4 Chapter Summary. 53			
7 CONCLUSION AND RECOMMENDATIONS			
7 CONCLUSION AND RECOMMENDATIONS 54 7.1 Introduction 54			
7.2 Conclusion			
7.3 Contribution of the Study			
7.4 Recommendations			
7.5 Limitations of the Study			
7.6 Suggestions for Future Researchers			
REFERENCES			
APPENDIX 1 Questionnaire			
APPENDIX 2 Output of the data analysis			