# STUDY ON CONSUMER MOTIVES TO PURCHASE COUNTERFEIT LUXURY BRANDED FASHION PRODUCTS AMONG PROFESSIONALS IN

MATALE DISTRICT



PROCE

MAIN LIBRARY, EUSL

## KONARA MUDIYANSELAGE PANSALE GEDARA SHARMILA KRISHANTHI SENARATHNE Reg. No – EU/IS/2013/MS/77

By

Index No – MS 1607



A project report submitted to the Faculty of Commerce and Management, Eastern University, Sri Lanka as a partial fulfillment of the requirements of Bachelor of

Business Administration (BBA).

Department of Management Faculty of Commerce and Management Eastern University, Sri Lanka

2019

#### ABSTRACT

The study aims to investigate consumer motives to purchase Counterfeit Luxury Branded Fashion Products (CLBFPs) with special reference to Matale district. Motives can be define as the acts by which the needs and desires of a person, to move him towards some action. Purchase intention means the willingness of a customer to become involved in transactions. But we cannot directly identify the motives which affects to the professional's purchase intention. According to the Phau & Teah (2009), they identified social factors and personality factors that affects to the consumer motives to purchase counterfeits. Through this study it is analyze the personality motives such as Personal Gratification, Integrity, Novelty Seeking, Status Consumption and Value Consciousness.

The objective of this study is to find out the levels of consumer motives & purchase intention, to find out the relationship between consumer motives & purchase intention and to explore the impact of consumer motives on purchase intention of CLBFPs among professionals in Matale district. Primary data were collected from 200 professional consumers in Matale district by using questionnaires. The data were analysed by using descriptive analysis, correlation analysis and simple regression analysis.

According to the findings of the research, it shows that the levels of variables are different from one to another. Personal gratification, integrity and Status consumptions have lower levels of contribution, novelty seeking has a moderate level and Value consciousness & purchase intention have higher levels of contribution to the study. When considering the relationship between the independent variables and the dependent variable, personal gratification has a negative influence towards purchase intention and value consciousness has a positive influence toward purchase intention of CLBFPs. Further it has found that Integrity, Novelty Seeking and Status Consumption has no any relationship towards purchase intention of CLBFPs among professionals in Matale district. From the simple regression analysis it was found that personal gratification has a low negative impact and value consciousness has a strong positive impact towards purchase intention. Other variables are insignificant and have no impact to the dependent variable.

So the manufacturers and marketers of the genuine brand products can make better marketing strategies by using the "price" of the products.

**Keywords:** Personal Gratification, Integrity, Novelty Seeking, Status Consumption and Value Consciousness, Counterfeit Luxury Branded Fashion Products, Purchase intention.

### **TABLE OF CONTENTS**

ACKNOWLEDGEMENTI
ABSTRACT
ABBREVIATIONSIII
TABLE OF CONTENTSIV
LIST OF TABLES
LIST OF FIGURES
Chapter - 1
INTRODUCTION
1.1 Background of the Study
1.2 Problem Statement/Research Gap
1.3 Research Questions
1.4 Research Objectives
1.5 Significance of the Study
1.6 Scope of the Study
1.7 Chapter Organization
1.8 Chapter summary
Chapter - 2
LITERATURE REVIEW
LITERATURE REVIEW
2.2 Counterfeiting
2.3 Deceptive and Non-deceptive Counterfeiting
2.3.1. Deceptive Counterfeiting
2.3.2. Non Deceptive Counterfeiting
2.4 Purchase Intention of CLBFPs
2.5 Consumer Motives to Purchase CLBFP
2.5.1 Personal Gratification
2.5.2 Integrity
2.5.3 Novelty Seeking
2.5.4 Status Consumption
2.5.5 Value consciousness
2.6 Chapter summary

Chapter – 3	18
CONCEPTUALIZATION AND OPERATIONALIZATION	18
3.1 Introduction	. 18
3.2 Conceptual Frame work	. 18
3.3.1 Consumer Motives	.19
3.3.2 Purchase intention of Counterfeit Luxury Branded Fashion Products	.21
3.4 Operationalization of variables	. 21
3.5 Chapter summary	. 23
Chapter - 4	.24
METHODOLOGY	.24
4.1 Introduction	. 24
4.2 Research approach	. 24
4.3 Time Horizon	. 24
4.4 Type of Study	. 25
4.4.1 Study setting	25
4.4.2 Study Design	
4.5 Unit of Analysis	. 25
4.6 Study Population, Sampling Technique and Sample Size	
4.6.1 Population	.26
4.6.2 Sampling technique	
4.6.3 Sample size	.26
4.7 Method of Data Collection	. 26
4.7.1 Secondary data	.26
4.7.2 Primary Data	.27
4.8 Design of the Questionnaire	. 27
4.8.1 Structure of Questionnaire	.28
4.9 Method of Data analysis	. 29
4.10 Method of Data Evaluation	
4.10.1 Univariate Analysis	.30
4.10.2 Bivariate Analysis	.30
4.10.3 Correlation Analysis	.31
4.10.4 Hypothesis Testing	.32
4.11 Validity and Reliability	. 32

4.11.1 Validity
4.11.2 Reliability
4.12 Chapter Summary
Chapter – 5
DATA PRESENTATION AND ANALYSIS
5.1 Introduction
5.2 Analysis of Reliability of the Instruments
5.3 Data Presentation
5.4 Data presentation and Analysis of first two General Questions and Personal
Information
5.4.1 Willingness to Buy CLBFP
5.4.2 Favorite expensive luxury fashion brand types of counterfeit buyers
5.4.3 Frequency distribution analysis of respondent's Personal Information37
5.5 Data presentation and Analysis of Research Objectives
5.5.1 Level of Consumers' Motives and Purchase Intention on CLBFP among
Professionals
5.5.2 Relationship between Consumers Motives to Purchase Intention of CLBFP
among Professionals
5.5.3 Impact of Consumers Motives to Purchase Intention of CLBFP among
Professionals by using Simple Regression
5.6 Chapter Summary
Chapter - 6
DISCUSSION AND FINDINGS
6.1 Introduction
6.2 Discussion of the Respondent Profile
6.2.1 Gender composition of the Respondents
6.2.2 Age Group of the Respondents
6.2.3 Ethnic Group of the Respondents
6.2.4 Marital Status of the Respondents
6.2.5 Highest level of the education of the Respondents
6.2.6 Income Level of the Respondents
6.3 Discussion of the Research Information
6.3.1 Discussion – Objective One

6.3.2 Discussion – Objective Two
6.3.3 Discussion – Objective Three
6.3.4 Discussion – Objective Four
6.4 Chapter Summary
Chapter – 7
CONCLUSIONS AND RECOMMENDATIONS
7.1 Introduction
7.2 Conclusion of the Research Objectives
7.2.1 Objective One
7.2.2 Objective Two
7.2.3 Objective Three
7.2.4 Objective Four
7.3 Contribution of the Study
7.4 Limitation of the Study
7.5 Recommendations of the Study
7.6 Direction for the Future Researches
7.7 Chapter Summary
LIST OF REFERENCES
APPENDIX - 1
APPENDIX - 2

-570-

## LIST OF TABLES

Table 3.1 Operationalization of Consumer Motives and Purchase Intention	22
Table 4.1 Scale of Measurement	28
Table 4.2 Coding	28
Table 4.3 Questionnaire Formation	29
Table 4.4 Decision Criteria for Univariate Analysis	30
Table 4.5 Decision Criteria for Bivariate Analysis	31
Table 4.6 Decision Attributes for "Cronbach's Alpha Co-efficient" (CAC)	
Table 5.1 Reliability Statistics of Variables	35
Table 5.2 Professionals who are willingness to buy CLBFP	36
Table 5.3 Favorite Fashion Product Brands of Professionals	37
Table 5.4 Gender composition of the Respondents	38
Table 5.5 Age Group distribution of the Respondents	38
Table 5.6 Ethnic Group Distribution of the Respondents        Table 5.7 Marital Status of the Respondents        Table 5.7 Marital Status of the Respondents	39
Table 5.7 Marital Status of the Respondents	39
Table 5.8 Highest Level of Education of the Respondents	40
Table 5.9 Monthly Income of the Respondent's	40
Table 5.10 Mean and Standard Deviation for Personal Gratification	41
Table 5.11 Mean and Standard Deviation for Integrity        Table 5.12 Mean and Standard Deviation for Novelty Seeking	42
Table 5.12 Mean and Standard Deviation for Novelty Seeking	42
Table 5.13 Mean and Standard Deviation for Status Consumption	43
Table 5.14 Mean and Standard Deviation for Value Consciousness	43
Table 5.15 Mean and Standard Deviation for Purchase Intention	44
Table 5.16 Correlation statistics of Personal Gratification and Purchase Intention	of
CLBFP	45
Table 5.17 Correlation statistics of Integrity and Purchase Intention of CLBFP	46
Table 5.18 Correlation statistics of Novelty Seeking and Purchase Intention of CI	LBFP
Table 5.19 Correlation statistics of Status Consumption and Purchase Intention of	f
CLBFP	
Table 5.20 Correlation statistics of Value Consciousness and Purchase Intention	
CLBFP	49