EASTERN ÚNIVERSITY, SRI LANKA.

First Year Second Semester Examination in BBA /BCOM 2016/2017 (December 2018) (Proper/Repeat)

Title of Paper

AUX 1021 Career Progression I

ndex Number (Write very clearly)

Directions to Candidates	For Examin	er's Use only
1) Write on both sides of the paper. (2) write the Number of each question at the top of each page in the	Question No	Marks
space provided (3) Cross out all rough work and blank bages. (4)Fasten any supplementary paper, books, butline maps etc. at the end of this book so that it may provide continuous reading matter to the examiner. (5) Do not tear off any part of this answer book. (6) In no circumstances must this book, used or unused be emoved from the Examination hall by a Candidate (7) Any candidate who is found to be in possession of any written, printed or pictorial matter not authorized by the Registrar will be required to give an explanation in	Q ₁ Q ₂ Q ₃ Q ₄	
vriting, may be excluded from the examination hall and vill be reported to the Vice-Chancellor. For use of Candidates Vrite here the NUMBERS OF THE ANSWER in the rder in which they have been writeen.		7.
umber of books enclosed and any other annexure such maps, graph paper etc.	•	
his book should be handed over personally to the wigilator. It should not be left behind on the desk.	TOTAL	a ³

inswer all questions.

nderl	ine the correct answer in the MCQ		Tim	ie: One Hour
i)	Super (1957) identified five stages of	voca	tional development. They	are:
	a. Beginning, awareness, establishme	nt, m	aintenance, decline	
	b. Growth, exploration, establishment	t, ma	intenance, decline	
	c. Beginning, awareness, establishme	nt, m	aintenance, final	
	d. Growth, exploration, establishmen	t, ma	intenance, final	
				(Marks 3)
ii)	According to Holland, an individual	who	seeks concrete and practic	cal activities
	within their work environment is cate	goriz	ed as person	ality type.
	a. Artistic	c.	Social	
	b. Investigative	d.	Realistic	
				(Marks 3)
iii)	Emotional intelligence refers to qu	alitie	es such as understanding	your own
	feelings, empathy for others, and			
	a. Possessing above average verbal ar	nd ma	nth skills	
	b. The ability to manage emotions.			
	c. Having a good sense of humor.			35
	d. Understanding human relations rese	earch	l.	
				(Marks 3)
v)	Providing new employees with basic	infor	mation regarding backgrou	ınd is
	a. employee orientation	c.	both A and B	
	b. employee training	d.	none of above	
				(Marks 3)
·)	Talkative vs. silent; frank, open vs. se	ecret	ive; adventurous vs. cautio	ous; sociable
	vs. reclusive. These traits describe wh	nich (dimension of personality?	a ¹
	a. Agreeableness	c.	Extraversion	
	b. Conscientiousness	d.	Culture	
				(Marks 3)

	which of the following experience	es could le	ad to the development	or attitudes?
	a. Direct instruction from an	other indiv	idual.	
	b. Conditioning or making a	ssociations		
	c. A predisposition for optim	nism.		
	d. All of the above.			
				(Marks 3)
vii)	Which of the following is consid	lered to be	important in achieving	g happiness in
	life?			
	a. Being fair, kind, helpful, and	trusting of	others.	
	b. Developing a sense of self es	steem.		
	c. Appreciating the joys of day-	-to-day livi	ng.	54
	d. All of the above.			
				(Marks 3)
viii)	Focus on long-term issue, that are	e hard-to-re	verse are part of	6
	a. coaching	c.	informal training	
	b. mentoring	d.	formal training	
				(Marks 3)
ix)	In career development, providing	g individual	development plans for	r employees is
	part of			
	1 11 41 21 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	2		
	a. individual role	c.	employer role	
	b. manager role	d.	line manager	
			~	(B.E. 1. 2)
				(Marks 3)
x)	A process in which the manage		ors or an external exp	ert acts as the
	advisor, philosopher and guide is			
	a. career anchoring	C.	mentoring	
	b. career development	d.	none of the above	(Ta. 1 - 2)
				(Marks 3)
	36			

Attitudes are formed throughout our lifetime, and are often based on experience.

vi)

i)		ystematic and deliberate advanc	ement ma	de by an individual in his car	reer
	in the	entire work life is known as			
		career path career goals	c. d.	career guidance career anchoring	
				(Ma	rks 3)
xii)	Our	dress code is an example of		communication.	
AII)	a.	Verbal	c.	written	
	b.	nonverbal	d.	spoken	
				(Ma	rks 3)
xiii)	Who	discovered that people can	learn ne	w information and behavious	ors by
	watc	hing other people, also known a	s Social I	earning Theory?	
	a.	Erik Erikson	c.	Jean Piaget	
	b.	Albert Bandura	d.	Abraham Maslow	
				(Ma	arks 3)
xiv)	Extr	rinsic and intrinsic are two types	of what?		
,	a.	Behaviour	c.	Motivation	
	b.	Languages	d.	Punishment	
				(M	arks 3)
xv)	Pos	itions held by an individual thro	oughout h	is work life are normally refe	erred to
	as:				
	a.	job	c.	career	
	b.	task	d.	none of the above	
				(M	Iarks 3)
				(Total 45	Marks)
				ž ⁱ	

<i>§</i> 2.	a)	Describe the "soft-skills' and name the soft skills which are necessary for the job
		candidates.
		(Marks 10)
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b)	Illustrate Holland's theory with examples.
U)	(Marks 10)

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(Total 20 Marks)

3	a)	Explain the importance of Positive attitude and the benefits of it.
		(Marks 10)

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b)	Define the term personality and explain why it is important in the current world
	(Marks 10

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(Total Marks 20)

24.	Illustrate Emotional Intelligence Model.	
		(Marks l

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(Total Marks15)