PERCEIVED EFFECTIVENESS OF TRAININGS FOR BANKING STAFF

SPECIAL REFFERENCE TO KURUNEGALA DISTRICT

by



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A Project Report

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ABSTRACT

The most important resource that any organization can have is the human resource. It forms the blood stream of the company that maintains the survival of the business. Success or failure of any business organization depends on employees. This is the reason that the management of organizations invests in training and development of their staff to improve the performance.

Training is the act of increasing the Knowledge, Skills and Attitude of an employee for doing particular job. The training is to acquire new skills, technical knowledge, problem solving, establishing self-motivation, etc. Training improves the performance of employees on present jobs and prepares them for taking up new assignments in the future. Training also helps in the development of the employees. In the part of Literature Review, based on other scholars' contribution to the subject, discussed overview of training, methods of training, benefits of training, employee performance, evaluation of training and the relationship between training and employee performance. And there are limitations that the research goes through because signs showing a relationship between employee performance and training are not adequate.

The main objective of the study is to identify the perceived effectiveness of training for the banking staff. For collecting the required primary data, a structured questionnaire, with multiple choice questions was administered to 200 employees who are working in the banks through the simple random sampling method. In this study Regression, Correlation and ANOVA tests have been used to interpret the data collected. Statistical Package for Social Scientist (SPSS) version 23 has been used for analyzing the data. Based on the research findings the researcher offered suitable suggestions for improving the training and development in the employees of banking sector.

TABLE OF CONTENTS

3

Acknowledgementi
Abstractii
List of abbriviation iii
List of Tablesvii
CHAPTER ONE-INTRODUCTION1
1.1 Background of the Study1
1.2 Problem Statement
1.3 Research Questions
1.4 Research Objectives
1.5 Scope of the Study
1.6 Significance of the Study
1.7 Limitation of the Study
1.8 Assumptions of the Study4
1.9 Chapter Summary4
CHAPTER TWO-LITERATURE REVIEW
2.1 Introduction
2.1 Introduction
2.2 Training
2.2 Training 5 2.2.1 Definitions of Training 10
2.2 Training52.2.1 Definitions of Training102.3 Benefits of Training10
2.2 Training 5 2.2.1 Definitions of Training 10 2.3 Benefits of Training 10 2.4 Effectiveness 12
2.2 Training52.2.1 Definitions of Training102.3 Benefits of Training102.4 Effectiveness122.5 Performance12
2.2 Training52.2.1 Definitions of Training102.3 Benefits of Training102.4 Effectiveness122.5 Performance122.6 Chapter Summary16
2.2 Training52.2.1 Definitions of Training102.3 Benefits of Training102.4 Effectiveness122.5 Performance122.6 Chapter Summary16CHAPTER THREE-CONCEPTUALIZATION AND OPERATIONALIZATION17
2.2 Training52.2.1 Definitions of Training102.3 Benefits of Training102.4 Effectiveness122.5 Performance122.6 Chapter Summary16CHAPTER THREE-CONCEPTUALIZATION AND OPERATIONALIZATION173.1 Conceptualization17
2.2 Training52.2.1 Definitions of Training102.3 Benefits of Training102.4 Effectiveness122.5 Performance122.6 Chapter Summary16CHAPTER THREE-CONCEPTUALIZATION AND OPERATIONALIZATION173.1 Conceptualization173.2 Conceptual Framework17
2.2 Training52.2.1 Definitions of Training102.3 Benefits of Training102.4 Effectiveness122.5 Performance122.6 Chapter Summary16CHAPTER THREE-CONCEPTUALIZATION AND OPERATIONALIZATION173.1 Conceptualization173.2 Conceptual Framework173.2.1 Knowledge Development18
2.2 Training52.2.1 Definitions of Training102.3 Benefits of Training102.4 Effectiveness122.5 Performance122.6 Chapter Summary16CHAPTER THREE-CONCEPTUALIZATION AND OPERATIONALIZATION173.1 Conceptualization173.2 Conceptual Framework173.2.1 Knowledge Development183.2.2 Skill Enhancement18
2.2 Training52.2.1 Definitions of Training102.3 Benefits of Training102.4 Effectiveness122.5 Performance122.6 Chapter Summary16CHAPTER THREE-CONCEPTUALIZATION AND OPERATIONALIZATION173.1 Conceptualization173.2 Conceptual Framework173.2.1 Knowledge Development183.2.2 Skill Enhancement183.2.3 Attitude Changes18

CHAPTER FOUR-METHODOLOGY	20
4.1 Introduction	20
4.2 Study Setting and Design	20
4.3 Sampling Design	20
4.3.1 Population	20
4.3.2 Sample	20
4.4 Data Collection	21
4.4.1 Primary Data	21
4.4.2 Secondary Data	22
4.5 Questionnaire	22
4.6 Method of Data Presentation	22
4.8 Method of Data Evaluations	23
4.8.1 Mean Value of Independent Variable	23
4.9 Chapter Summary	23
CHAPTER FIVE-DATA PRESENTATION AND DATA ANALYSIS	24
5.1 Introduction	24
5.2 Reliability Test	
5.3 Data Presentation	
5.3.1 Data Presentation for Basic Information	
5.3.2 Data Presentation for Variables	31
5.3.4 Cross Tabulation Analysis	37
5.4 Chapter Summary	40
CHAPTER SIX-DISCUSSION	41
6.1 Introduction	41
6.2 Discussion on Research Information	41
6.2.1 Level of Knowledge Development	41
6.2.2 Level of Skill Enhancement	42
6.2.3 Level of Attitude Changes	42
6.2.4 Level of Performance Improvement	42
6.3 Chapter Summary	43
CHAPTER SEVEN-CONCLUSION AND RECOMMENDATION	
7.1 Introduction	44
7.2. Conclusion	44
7.3 Recommendation	45