

EASTERN UNIVERSITY, SRI LANKA
FACULTY OF COMMERCE AND MANAGEMENT

Special Repeat Examination for the Final Year First & Second Semester Examination
in Bachelor of Business Administration (2011 / 2012)
(March / April, 2015)

HRM 4053 Organizational Psychology

Answer all questions

Time: 03 Hours

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- Q1. i) "Organizational psychology is the science of human behavior at work". Define the term Organizational Psychology and briefly state the relationship between basic psychology and organizational psychology.
(07 Marks)
- ii) Briefly elaborate the importance of organizational Psychology in organizational context.
(07 Marks)
- iii) What did you understand by the term "Organizational Psychology"?
(06 Marks)
(Total 20 Marks)
- Q2. i) Define the term "Power" and briefly explain the model of power with framework.
(07 Marks)
- ii) State the uses of conflict in an organization.
(07 Marks)
- iii) "Conflict is a phenomenon related to power and politics". What did you understand by the term Conflict?
(06 Marks)
(Total 20 Marks)

Q3. i) Briefly discuss the elements contribute to political behaviour. **(06 Marks)**

ii) Briefly discuss the pros and cons of political behaviour. **(06 Marks)**

iii) "There are various types of political games or tactics found in organizational settings". Briefly discuss the political tactics with examples. **(08 Marks)**

(Total 20 Marks)

Q4. i) What did you understand by the term "Value"?

(05 Marks)

ii) "Criteria for determining levels of goodness, worth or beauty". Briefly explain the values mentioned under the SCANS report with example. **(07 Marks)**

iii) "Moral development requires that one learns to acquire forms of pro-social behavior". Briefly explain any two moral developmental theories with suitable examples. **(08 Marks)**

(Total 20 Marks)

Q5. i) Explain any four (04) factors which influence on moral development of adolescence with suitable examples. **(08 Marks)**

ii) Explain the common factors used to place people into different social classes **(06 Marks)**

iii) What did you mean by Social Class and what are the factors will help to classify the social class. **(06 Marks)**

(06 Marks)

(Total 20 Marks)