CONSUMER PREFERENCE AND CONSUMER BUYING BEHAVIOUR WITH SPEIAL PREFERNCE TO CEMENT MARKET IN THE TRINCOMALEE DISTRICT.

MR. VELMURUGU JEBANESAN.



35467

DEPARTMENT OF MANAGEMENT
FACULTY OF COMMERCE AND MANAGEMENT
EASTERN UNIVERSITY
SRI LANKA.
1999.

CONTENTS.

	Pages
ACKNOWLEDGEMENT	IV
ABSTRACT	V
LIST OF TABLES	VI
LIST OF FIGURES	VII
CHAPTER: 01	
INTRODUCTION.	1-7
CHAPTER: 02 LITERATURE REVIEW.	8-28
CHAPTER: 03 DATA PRESENTATION AND DATA ANALYSIS.	29-44
CHAPTER: 04 DISCUSSIONS.	45-49
CHAPTER: 05 CONCLUSION.	50-52
APPENDIX. QUESTIONNAIRE. BIBLIOGRAPHY. REFERENCE	53-58 59 60

ABSTRACT

In the marketing environment consumers are the key factors. So first we must study the preferences and buying behaviors of consumers and proceed with other things. Find out what factors determine the buyers 'behaviour towards purchasing. So I have started to do a research study on "Consumer preference and consumer buying behaviour with special reference to cement market in the Trincomalee district."

I have divided this research analysis in to five chapters each of it has it's own importance.

My first chapter is the introduction. This deals mainly the problems in the research, objectives of the study, research question, conceptualization, methodology, assumption and limitation.

My second chapter is review of literature. It deals mainly the introduction of the marketing management, relationship between consumer behaviour and marketing management.

My third chapter is data presentation and data analysis, this deals consumer preferences responded by consumer through a structured questionnaire.

The next one the fourth is discussion, which deals with the discussion of four dimensions of the marketing mix and the contributing factors.

The last chapter is conclusion. This deals the factor determine the buyer preferences behaviour towards the cement purchasing.